

Creating a DCO Jabber Chat

- First you have to create a DCO (Defense Connect Online) account by accessing this website: https://www.dco.dod.mil/public/dsp/dco_login.cfm?banner=true or going to Google and typing in DCO Connect.
- On the left hand side of the page click **Register** and this will prompt you to put your **CAC Pin Number** in and then will allow you to create an account.
- Once you create an account it will provide you with a **User Name** and you will be able to create a **Password**.
- Then it will ask you to **Login in** with you new **User Name** and **Password** or your **CAC Pin Number**.



DCO Login - Microsoft Internet Explorer provided by NMCI

Address: https://www.dco.dod.mil/public/dsp/dco_login.cfm?banner=true

UNCLASSIFIED

DCO DEFENSE CONNECT ONLINE [Contact Support](#) | [Help](#) | [FAQs](#)

Register
Register for a DCO Account.
You will be required to have your CAC and provide a valid pin to register.
Register
Java 1.6 is required to register

Reset Password
Usernames are in the 'first.last' name format.
Enter Username

SUBMIT

Getting Started
[User Manuals](#)
[On-Demand Training](#)
[Live Training](#)

User Resources
[DOD Enterprise Services Designation](#)
[FAQs](#)
[Self Service Password Reset](#)
[Test Meeting Connectivity](#)

New DoD Intermediate Certificate Required
Defense Connect Online (DCO) has migrated to the new COOP architecture. With this migration, users are required to have the DoD Intermediate Certificate DoD CA-21 installed on their systems. Users can verify the certificate is installed in their Internet Explorer by following these instructions. [Click here](#). If you need to install the certificate, you can download from [Here](#) or you can login to the DCO Portal and download from the 'Downloads and Plugins' page. If you need instructions on how to load the certificates you can [click here](#) please note some systems will require administrative rights to install the certificates. The certificate requirement is also outlined in CTO 10-005 available on the [JTFGNO Web Site](#)

Login
Login using one of the following methods

Username:
Password:
CAC Pin:
PIN required. 3 tries remaining

Login

If you forgot your password or are having trouble logging in, contact the help desk at:
Email NCES@csd.disa.mil
DSN 312-850-3136
Commercial 614-692-3136
Toll Free 1-800-447-2457

If you can't see the Java Login Applet, [click here](#).

DCO Search
DCO Content Search:
 GO

Special Announcements
03May10 - 3-7 May 10 -DISA Customer Conference PEO-GES Track Sessions
Due to extreme weather conditions in the Nashville, TN area, the Defense Information Syst [More](#)
07Apr10 - LIVE REMOTE DCO TRAINING
DCO will offer two live remote training iterations for the month of April and May. Additio [More](#)
08Feb10 - 144K CAC Cards
The DCO 144K CAC log-in issue has been addressed. All 144K CAC holders should now be able [More](#)

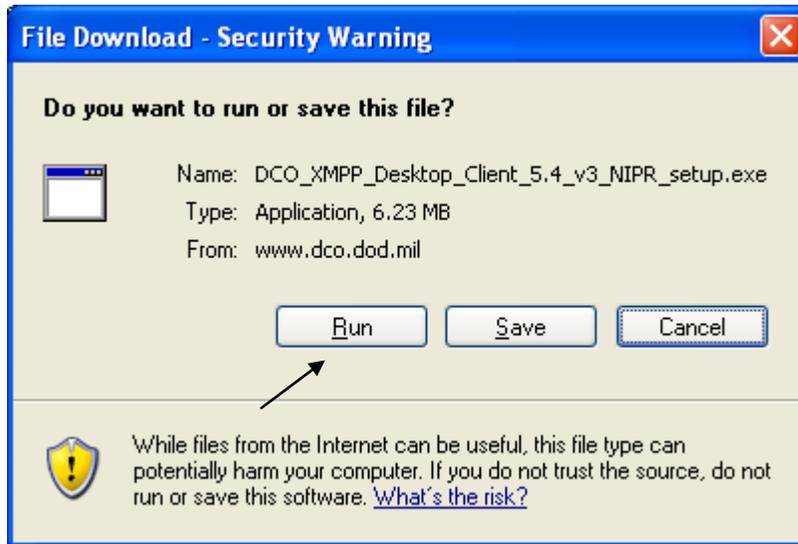
Recent Announcements
25Mar10 - NEW DCO CTO 10-005
A new Communication Task Order has been issued for Defense Connect Online. The CTO can be [More](#)
24Mar10 - Information Special Outage Report
A new Communication Task Order, Information Special Outage Report has been issued for Def [More](#)

- Once you are on your home page look at the left hand side under **Instant Messaging**.
- Click on **Download XMPP Desktop Client**.

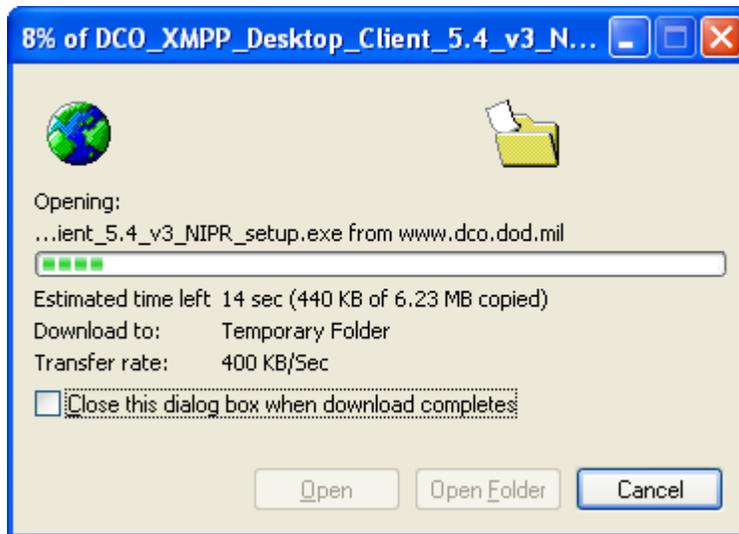
- Scroll all the way down to the bottom of the page and look under **Instant Messaging** and click **DCO XMPP Desktop Client v 5.4 V3**.

Download/Plugin Title	Description	Date
Adobe Flash Player - Firefox Browser - MS Windows	Adobe® Flash® Player software is a cross-platform browser plug-in that delivers breakthrough web experiences and is installed on more than 98% of Internet-connected desktops.	31Oct08
Adobe Flash Player 10 for IE on MS Windows	Adobe® Flash® Player software is a cross-platform browser plug-in that delivers breakthrough web experiences and is installed on more than 98% of Internet-connected desktops.	31Oct08
Adobe Flash Player 10 for MAC - Intel Based	Adobe® Flash® Player software is a cross-platform browser plug-in that delivers breakthrough web experiences and is installed on more than 98% of Internet-connected desktops.	31Oct08
DCO Connect 6 Add-in for MAC	Acrobat Connect Add-in allows meeting presenters and hosts to share their screen, control other users' screens, and upload their files to meetings.	09Feb09
DCO Connect System Requirements		
DCO Connect System Requirements		03Mar09
DoD CA-18 Intermediate Certificate		
DoD CA-18 Intermediate Certificate		11Aug09
DCO Connect Add in 7.5 Add-in for Windows	Adobe Connect 7.5 Add-In. This add-in will be needed when DCO is upgraded to Adobe Connect 7. An announcement will be made with the upgrade date.	20Nov09
DCO Connect Add in 7.5 for MAC	Adobe Connect 7.5 Add-In. This add-in will be needed when DCO is upgraded to Adobe Connect 7. An announcement will be made with the upgrade date.	20Nov09
DOD CA-21 Intermediate Certificate		
DOD CA-21 Intermediate Certificate		16Feb10
Instant Messaging		
DCO XMPP Desktop Client 5.4 V3		
DCO XMPP Desktop Client 5.4 V3		20Nov09

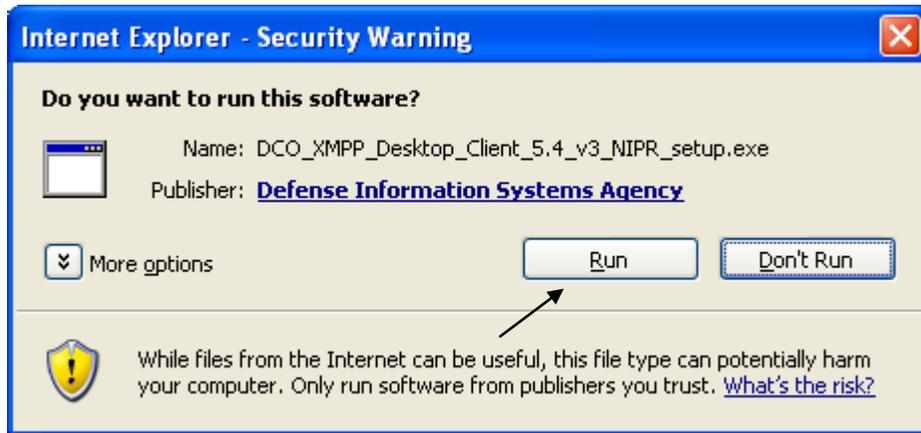
- Continue with the download by clicking **Run**.



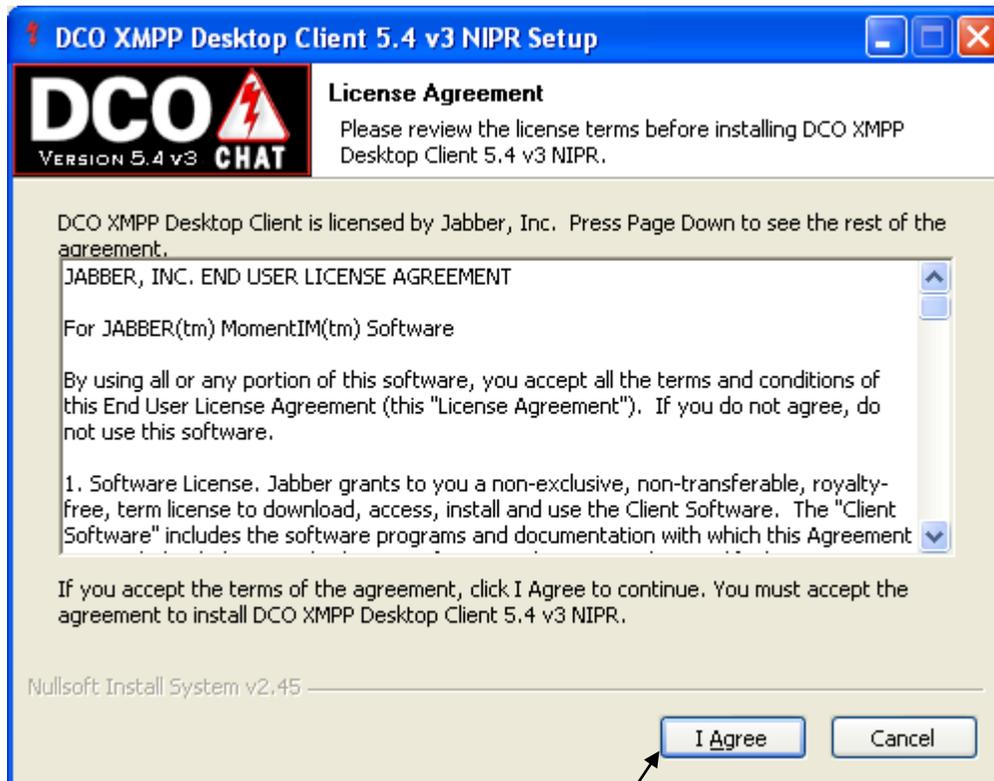
- Then **Open** it will take about 30 seconds.



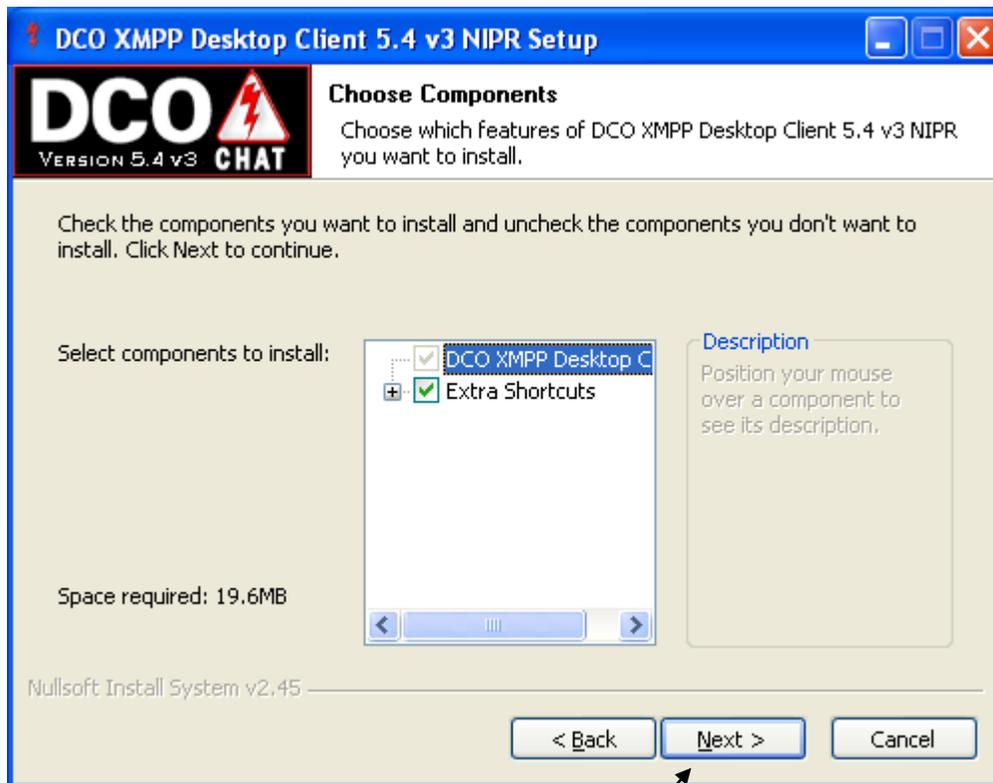
- Then allow another 30 second for another box to pop up and click **Run**.



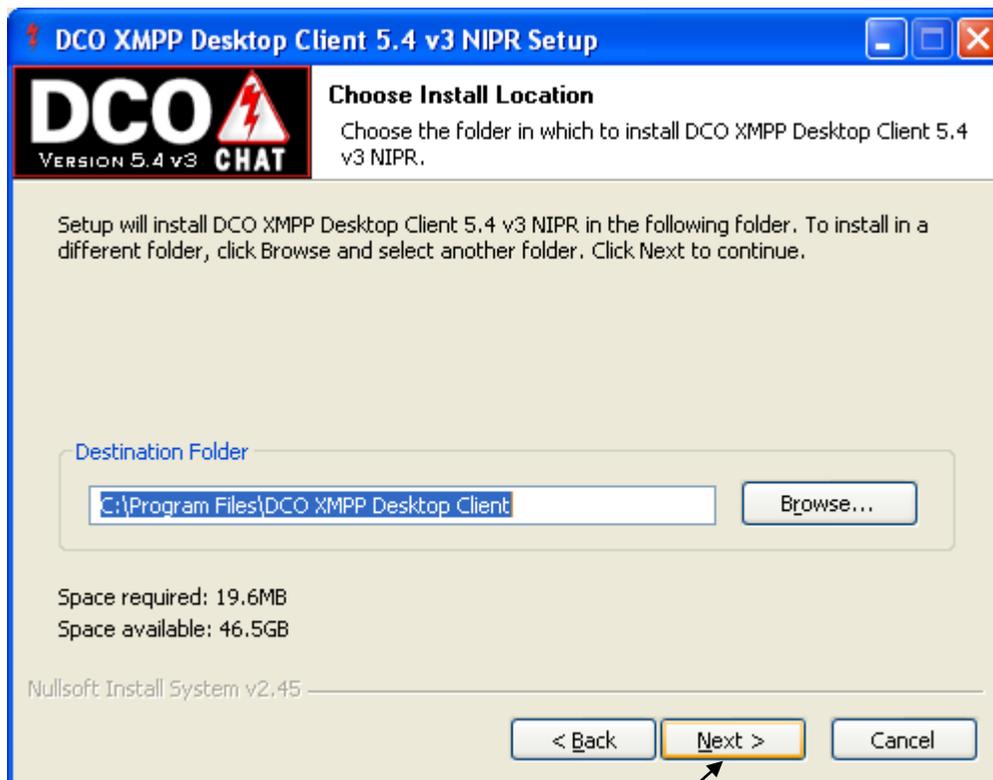
- Another box will appear and click **I Agree**.



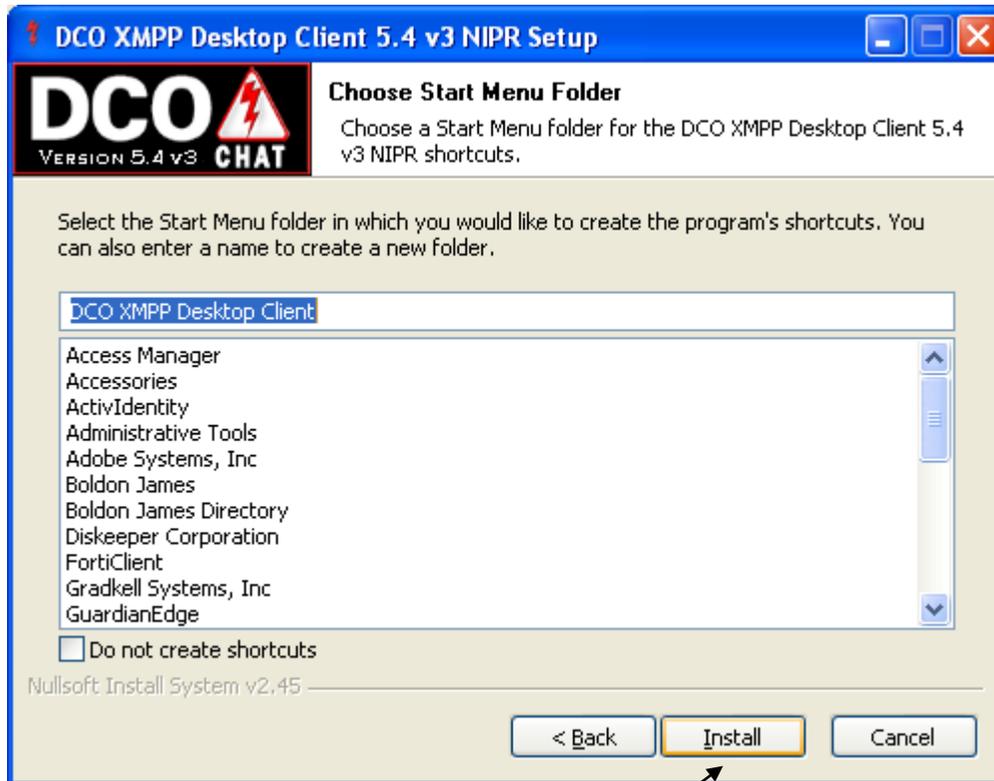
• Then Click **Next**.



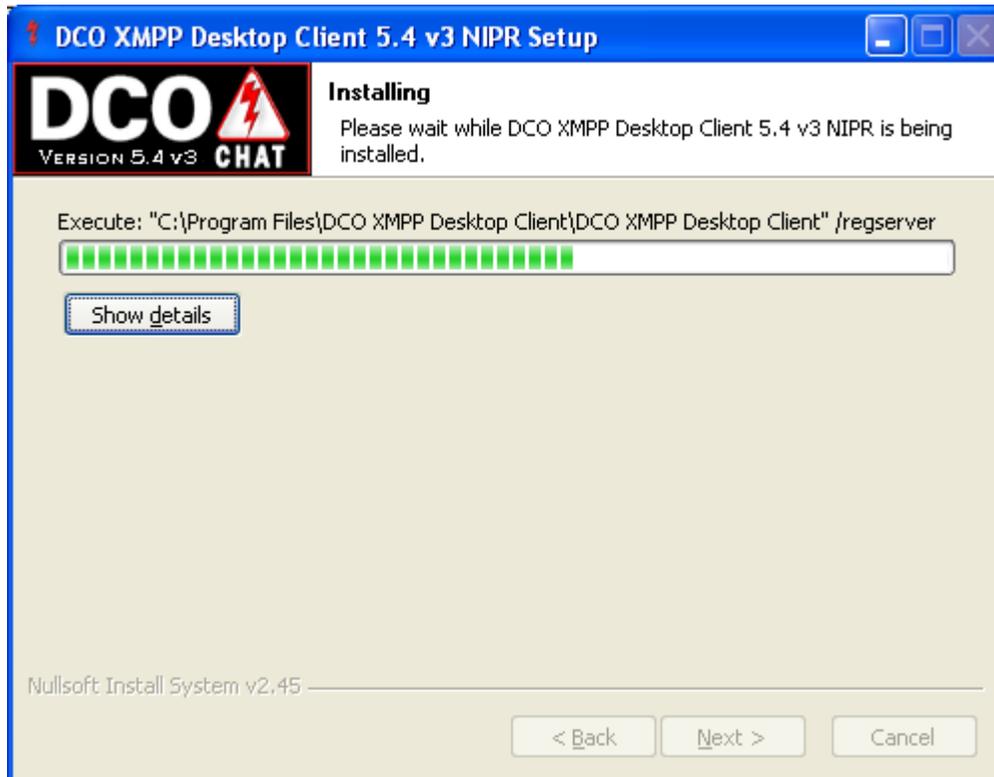
• Click **Next** again.



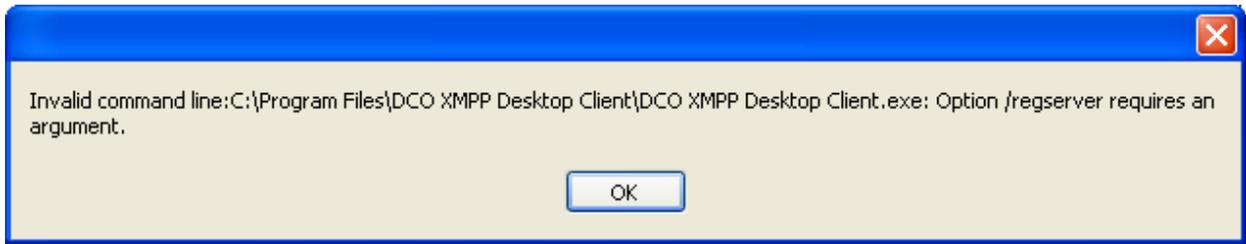
✿ Then click **Install**.



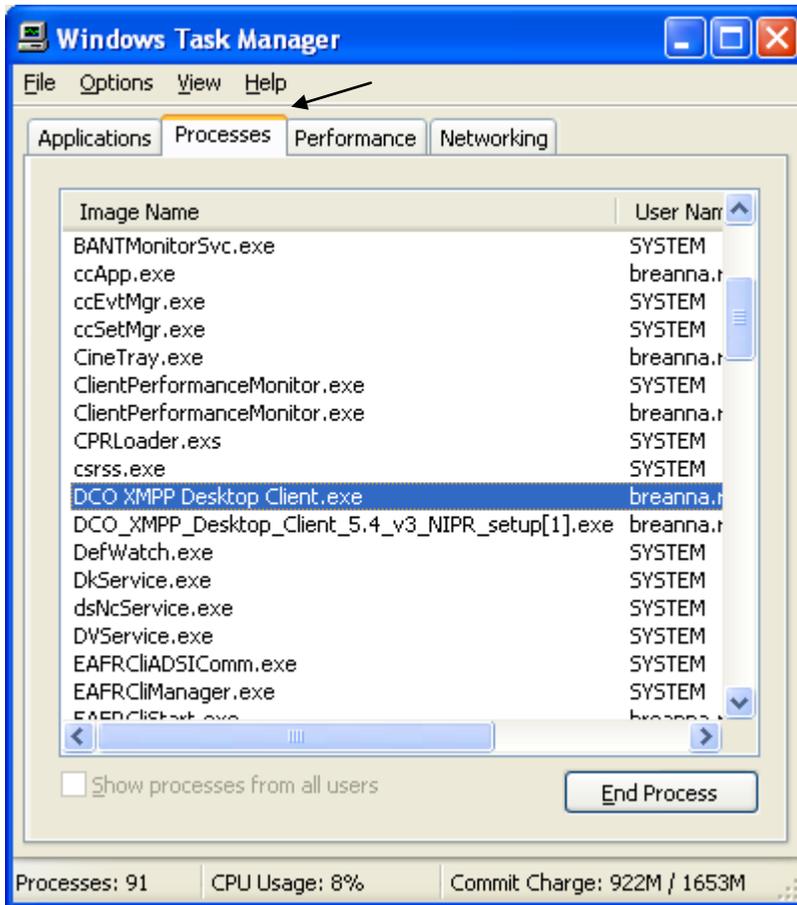
✿ It will start to install and look like this...



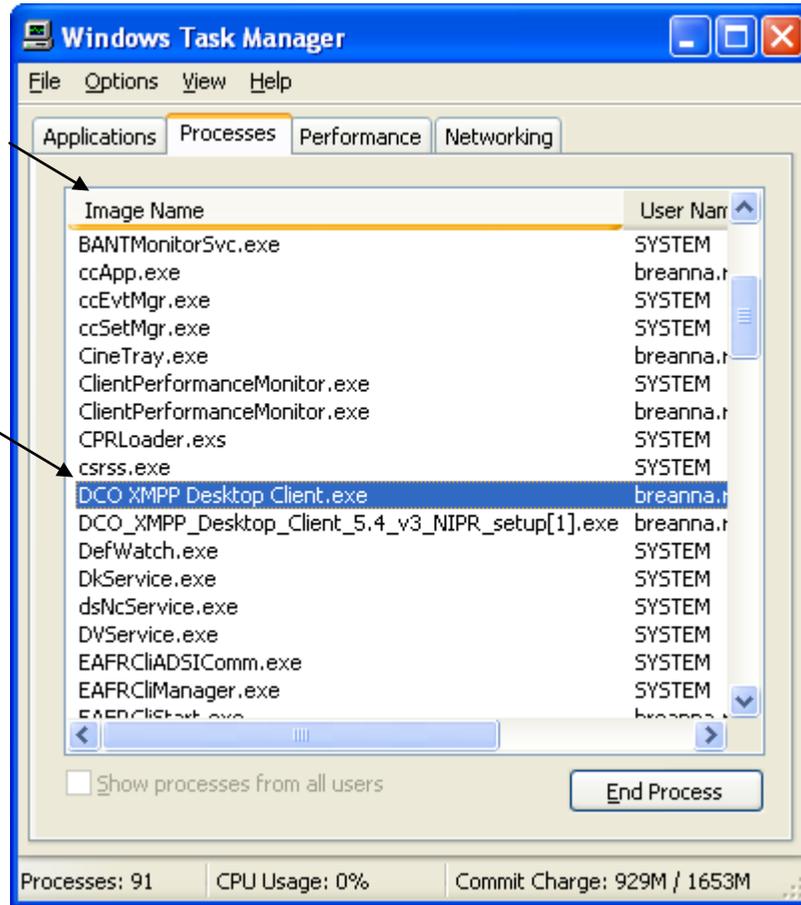
- ❁ In the middle of the Installation it will pause and an error box will appear **DO NOT Click OK.**



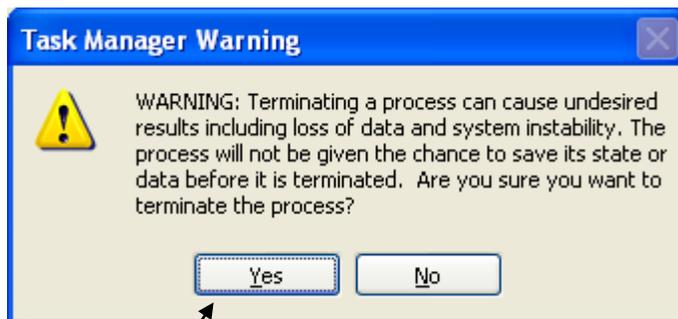
- ❁ Click **Ctrl Alt Delete** and click **Task Manager** then under the tabs up top click **Processes.**



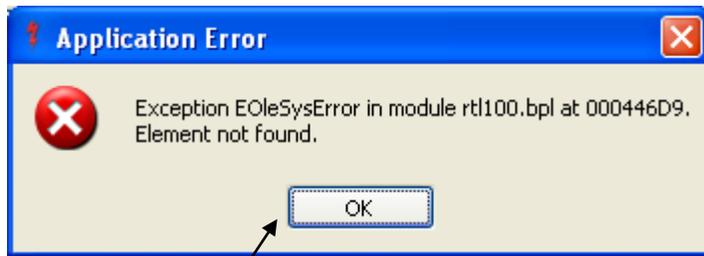
- Then under the Colum **Image Name** click once to organize the processes in alphabetical order.
- Scroll Down to **DCO XMPP Desktop Client.exe** Image Name, there will be 2 running, click only the first one and hit **End Process**.



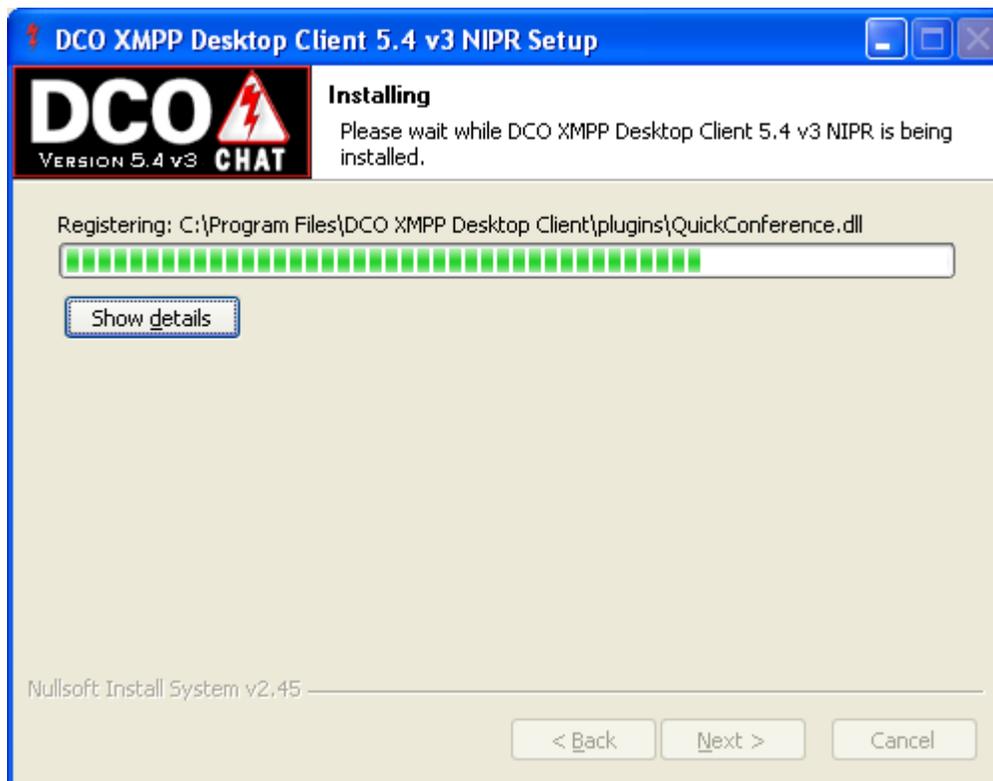
- It will ask you **Yes** or **No** and you will click **Yes**.



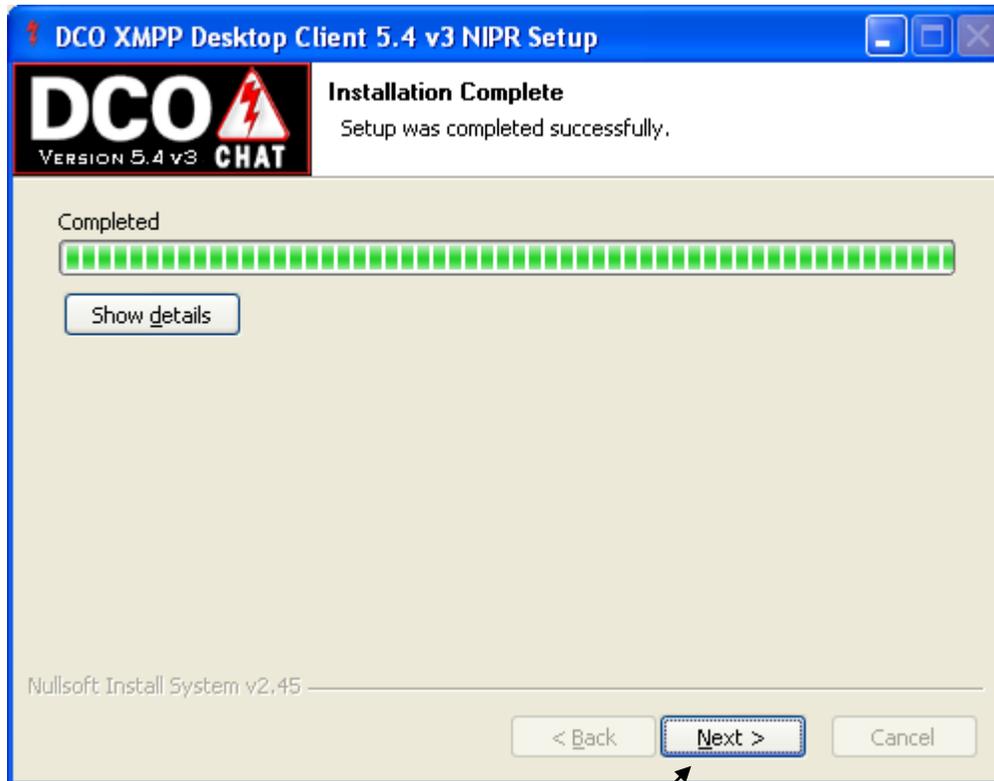
- ✿ It will continue to give you two more error messages; click **OK**.



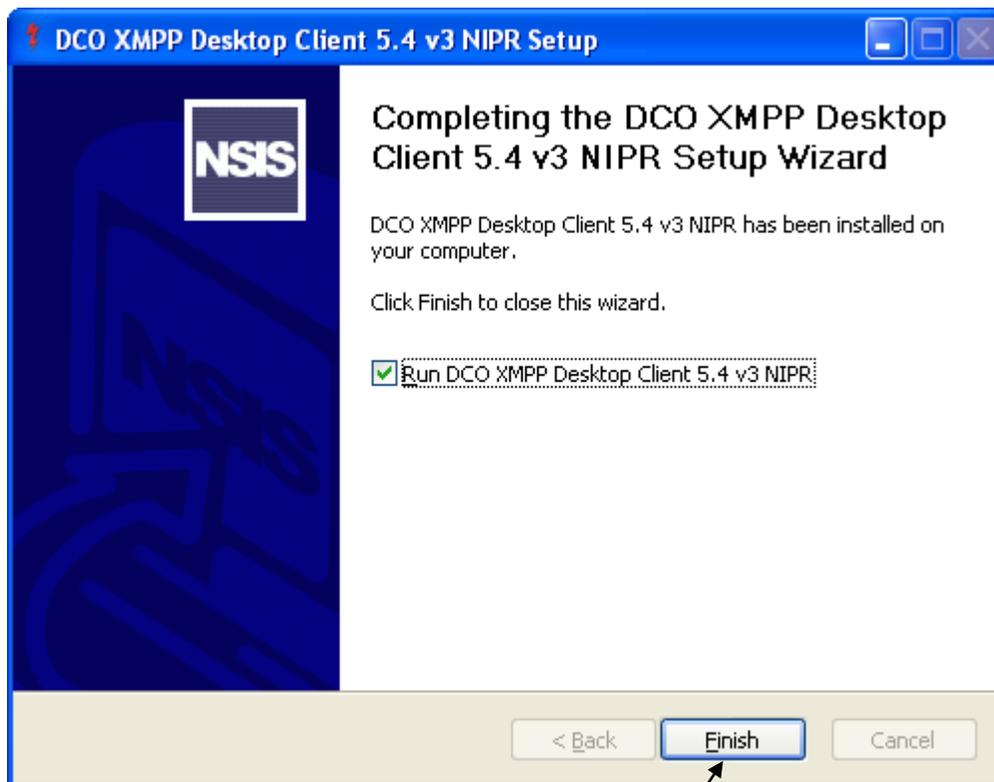
- ✿ It will continue to download.



- When the Installation is complete click **Next**.



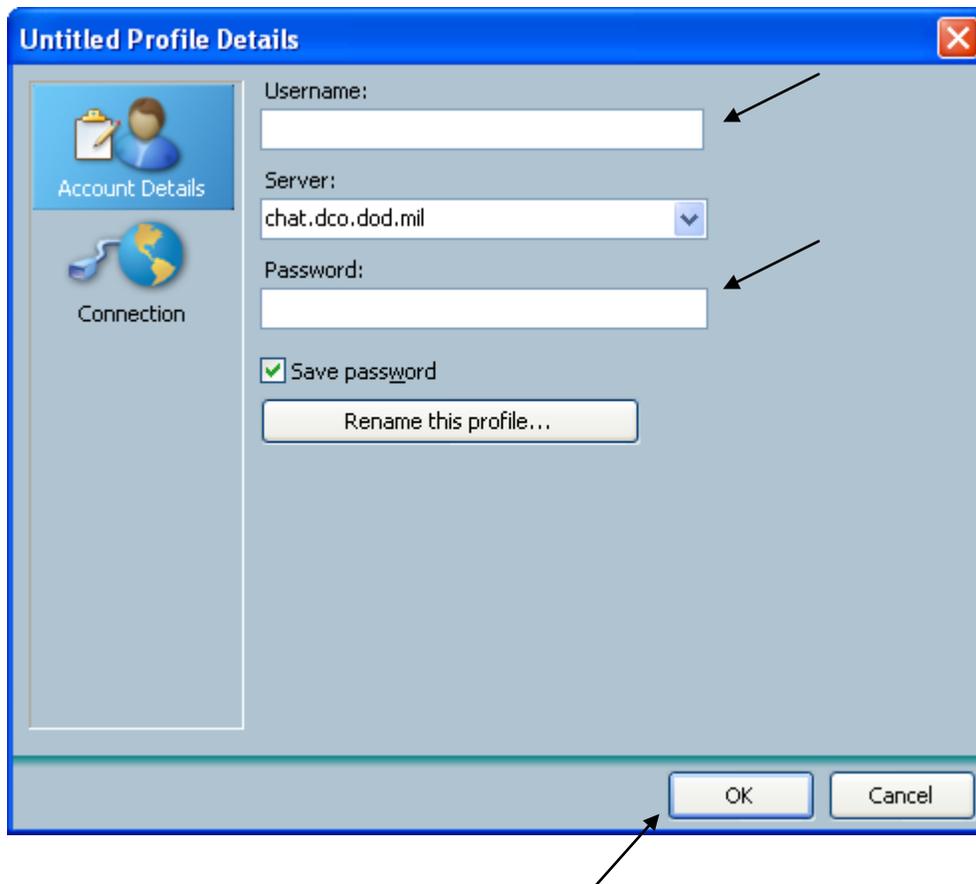
- Then click **Finish**, make sure the **Run DCO XMPP Desktop Client 5.4 v3 NIPR** is checked.



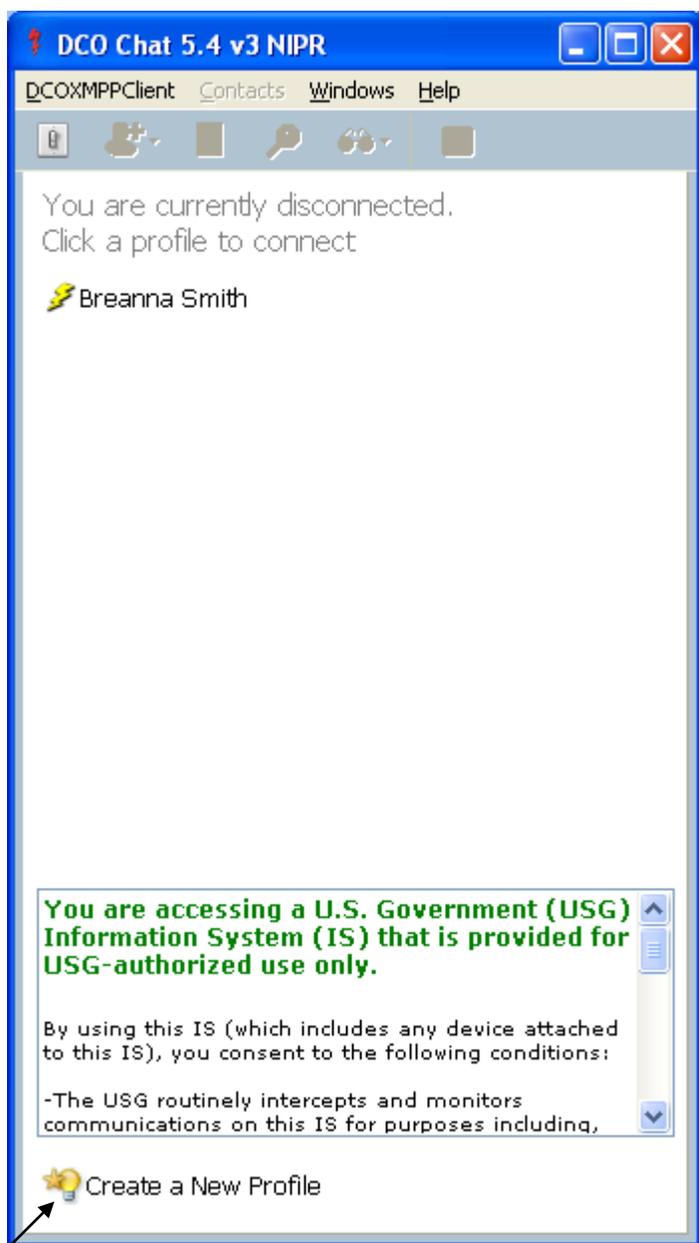
- Then allow a few seconds for your **Default Profile** to Show up.
- Type in your **DCO Connect User Name** (Usually first.last) in the prompt box, click **OK**.



- Then type in your DCO Connect **User Name** and **Password**, click **OK**.



🌟 Click **Create a New Profile** at the Bottom.



✿ It will prompt you to re-type your **User Name** and **Password**, Click **OK**.

Untitled Profile Details

Account Details

Connection

Username:
[Empty text box]

Server:
chat.dco.dod.mil

Password:
[Empty text box]

Save password

Rename this profile...

OK Cancel

Lastly click on you **User Name** with the lightning bolt and it will start up.