



DIRECTOR – CIVILIAN BENEFITS CENTER

Date: 10 August 2018

To: All Civilian Employees

Subj: Coming Soon, the GRB Platform, formerly known as the Employee Benefits Information System (EBIS)

Encl: (1) CBC 12800-67, The GRB Platform

1. On 23 August 2018, EBIS goes off line. On 27 August 2018, employees will be able to access the new GRB Platform. The location remains the same: <https://www.civilianbenefits.hroc.navy.mil>. The Platform will continue to provide the same basic functionality as EBIS but with more user-friendly features. The best news is the Platform eliminates the need for a USERNAME and PASSWORD. Instead, the application authenticates the user's Common Access Card (CAC), allowing access. However, the Platform remains restricted. Not only is the CAC required, but employees must also use a government computer and have a .mil, .edu, or .gov email address.

2. The new design is very similar to our OCHR Portal. Instead of tabs across the top, the Platform has "tiles" for employees to select. With these new features, employees will have a true "one-stop-shopping" experience for both obtaining benefits information and making benefits transactions. Enclosure (1) provides information regarding the features available in the new GRB Platform.

3. As with any change, we anticipate a learning curve for employees. Therefore, to become familiar with the location of information, we encourage employees to navigate and explore the different tiles in the Platform. The tiles are very descriptive and all-inclusive, making it easier for employees to locate information. If you have questions about the Platform, call the Benefits Line at 888-320-2917, Monday through Friday, 7:30 a.m. until 7:30 p.m. Eastern Time, except on federal holidays. The TTY number is 866-328-9889.

You may also email your questions to navybenefits@navy.mil. You must include your full name, pay plan, grade, and your contact telephone number. Please do not include Privacy Act or other Personally Identifiable Information such as date of birth or social security number in your email correspondence.

Thank you,

Mary E. Foley