# DEPARTMENT OF THE NAVY HEADQUARTERS UNITED STATES MARINE CORPS



3000 MARINE CORPS PENTAGON WASHINGTON, DC 20350-3000

> MCO 12451.3B ARH AUG 2 6 2009

#### Marine Corps Order 12451.3B

From: Commandant of the Marine Corps

To: Distribution List

Subj: INCENTIVE AWARDS PROGRAM FOR HOMC CIVILIANS

Ref: (a) DOD 1400.25-M, Subchapter 451, "DOD Civilian Personnel Manual," December 1, 1996

- (b) DON Human Resources Implementation Guidance, Subchapter 451.1
- (c) MCO 12451.2C
- (d) SECNAV M-5210.1

Encl: (1) Guide to Civilian Awards and Recognition

- 1. <u>Situation</u>. To provide policy and procedural guidance for recognizing HQMC civilian employees through the incentive awards program, per references (a) through (d).
- 2. Cancellation. MCO 12451.3A.
- 3. <u>Mission</u>. Enclosure (1) provides policy, procedural guidance, and delegations of authority to approve incentive awards for HQMC civilians.

#### 4. Execution

#### a. Commander's Intent and Concept of Operations

(1) Commander's Intent. This guide is intended to provide HQMC supervisors and managers with a consolidated source of information on the various awards that are available to HQMC civilians. This guide does not cover every award available, but it does cover the primary monetary and non-monetary awards civilians may receive. Information about other awards available to civilians can be obtained from the Employee Management Advisory Services Section, Human Resources and Organizational Management Branch (HROM).

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(2) <u>Concept of Operations</u>. Incentive awards will be used to recognize the accomplishments and superior achievements of civilians to promote excellence in performance. Refer to appendix A of enclosure (1) for a matrix of approval authorities for the various awards addressed.

#### b. Subordinate Element Missions

- (1) <u>HQMC Managers and Supervisors</u>. Shall provide appropriate recognition to civilian employees for their achievements and accomplishments, and for other reasons as cited in enclosure (1).
- (2) <u>Electronic Forms</u>. All forms contained in enclosure (1) are available on the Marine Corps Electronic Forms System (MCEFS) website at http://192.156.19.109/ar/MCEFS.nsf.
- 5. Administration and Logistics. Recommendations concerning the content of this order may be forwarded to the CMC (ARH) via the appropriate chain of command.

# 6. Command and Signal

- a. Command. This Order is applicable to HQMC civilians.
- b. Signal. This Order is effective the date signed.

A. A. WASHINGTON

By direction

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# LOCATOR SHEET

Subj:	INCE	NTIVE	AWAR	.DS	PROGRAM	FOR	HQMC	CIVILIANS			
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IDENTIFICATION	TITLE	PAGE
Chapter 1	SPECIAL ACT AND ON THE SPOT CASH AWARDS	1-1
1. 2.	General Eligibility	
3.	Criteria for Granting Special Act and On the Spot Awards	
4.	Determining Award Amounts	
5.	Nomination Form	
6.	Approval of Special Act and On The	1 0
7.	Spot Awards	
8.	Records Management	
0.	Records Management	1 – 2
Table 1-1	Scale of Award Amounts for Special Act Awards Based on Tangible Benefits	1-2
Table 1-2	Scale of Award Amounts for Special Act	2
14030 1 2	Awards Based on Intangible Benefits	1-3
Chapter 2	TIME OFF AWARDS	2-1
1. 2.	General Eligibility	
3.	Criteria for Granting Time off Awards.	2-1
4.	Approval of Time off Awards	
5.	Limitations on Time off Awards	
6.	Determining Time off Awards Amounts	
7.	Other Information	
8.	Nomination Form	
9.	Records Management	2-2
Table 2-1	Time Off Award Table	2-3
Chapter 3	DISTINGUSIHED CIVILIAN SERVICE AWARD	3-1
1.	General	
2.	Nature of Award	
3.	Eligibility	
4.	Criteria	
5.	Approval Process	
6.	Award Submission Requirements	
7.	Records Management	3-2

IDENTIFICATION		TITLE			
Chapter	4	SUPERIOR CIVILIAN SERVICE AWARD	4-1		
1. 2. 3. 4. 5. 6. 7. 8.		General Nature of Award Eligibility When Given Criteria Approval Process Award Submission Requirements Special Requirements Records Management	4-1 4-1 4-1 4-1 4-1		
Chapter	5	MERITORIOUS CIVILIAN SERVICE AWARD	5-1		
1. 2. 3. 4. 5. 6. 7. 8. 9.		General  Nature of Award  Eligibility  When Given  Criteria  Approval Process  Award Submission Requirements.  Special Requirements.  Records Management.	5-1 5-1 5-1 5-1 5-1		
Chapter	6	HQMC INFORMAL NON-MONETARY INCENTIVE AWARD	6-1		
1. 2. 3. 4. 5. <b>6</b> .		General Information	6-1 6-1 6-2		
Chapter	7	EXTRAORDINARY PERFORMANCE RECOGNITION.	7-1		
1. 2. 3. 4.		General  Eligibility  Determining Award Amounts  Approval of Extraordinary Performance Recognition  Records Management	7-1 7-1		

Chapter	8	ORGANIZATIONAL/TEAM ACHIEVEMENT RECOGNITION8-1
1. 2. 3. 4.		General
5.	0	Records Management8-2
Chapter	9	ARMED FORCES CIVILIAN SERVICE MEDAL9-1
1. 2. 3. 4. 5. 6.		General
Chapter	10	MISCELLANEOUS HONORARY AWARDS10-1
1. 2. 3. 4. 5.		Letters of Appreciation
APPENDIX	K A	MATRIX OF APPROVAL AUTHORITIES FOR AWARDS
APPENDIX	C B	NAVMC HQ 959 (07-09) (EF) - SPECIAL ACT AND ON THE SPOT CASH AWARD NOMINATIONSB-1
APPENDIX	C C	NAVMC HQ 960 (07-09) (EF) - TIME OFF AWARDS NOMINATIONS
APPENDIX	C D	FORMAT FOR SUBMITTING A NOMINATION FOR A DISTINGUISHED CIVILIAN SERVICE AWARDD-1
APPENDIX	K E	NAVMC HQ 961 (07-09) (EF) - NOMINATION FOR AN INFORMAL HQMC INCENTIVE AWARDE-1

APPENDIX	F	NAVMC HQ 962 (07-09) (EF) - NOMINATION FOR AN EXTRAORDINARY PERFORMANCE
		RECOGNITION AWARDF-1
APPENDIX	G	NAVMC HQ 963 (07-09) (EF) - NOMINATION FOR AN ORGANIZATIONAL/TEAM ACHIEVEMENT RECOGNITION AWARD

vi

## Special Act and On The Spot Awards

- 1. General. Special Act awards are cash awards designed to recognize group or individual achievements of a non-recurring nature. These achievements may be within or outside the employee's normal job responsibilities, and recognize efforts and results that go significantly beyond what is expected. Special Act awards are used to recognize exceptional accomplishments, such as outstanding achievement, and may be given at any time. To the extent practicable, Special Act awards should be made as close as possible to the special act upon which the award is based. An On the Spot award is the same as a Special Act award but is limited to \$750, and is generally used to recognize one time achievements that have resulted in service or a work product of an exceptionally high quality or quantity.
- 2. <u>Eligibility</u>. All civilians are eligible for Special Act and On The Spot awards.

## 3. Criteria for Granting Special Act and On The Spot Awards

- a. Achievements upon which Special Act and On The Spot awards are based must produce tangible or intangible benefits to the organization that improve the efficiency, economy, or effectiveness of government operations. Special Act awards may also be based on scientific achievements or on an act of heroism.
- b. A written justification is required to support all nominations for Special Act and On The Spot awards. The justification must fully and clearly identify the contributions of the employee and identify the tangible or intangible benefits associated with the contributions.
- 4. Determining Award Amounts. Except as noted below, Special Act award amounts will be determined in accordance with Table 1-1 for awards based on tangible benefits, Table 1-2 for awards based on intangible benefits; or a combination thereof. The range for On The Spot award amounts is \$25 to \$750; the amount of the award will be commensurate with the nature of the act or service being recognized. Summer hires are eligible for special act awards of up to \$300 per individual.

5. <u>Nomination Form</u>. Use the form at appendix B to submit nominations for Special Act and On The Spot cash awards.

#### 6. Approval of Special Act and On The Spot Awards

- a. A matrix of approval authorities for the award and amount is provided in appendix A of this guide.
- b. The approval authority may not be re-delegated to a lower organizational level for awards of \$751 to \$2,000 per individual.
- 7. <u>Submission of Awards</u>. All Special Act Awards will be submitted to AR Fiscal to certify that funds are available prior to submission to HROM for processing. All required approvals must be obtained prior to submission.

### 8. Records Management

- a. Records documenting On The Spot and Special Act Awards maintained at the Deputy Commandant/Director Marine Corps Staff level and below shall be maintained per reference (d) SSIC 12450.1a and 1b as appropriate.
- b. Records documenting On The Spot and Special Act Awards maintained at the Commandant of the Marine Corps level and above shall be maintained per reference (d) SSIC 12450.5.

ESTIMATED FIRST-YEAR BENEFITS TO THE GOVERNMENT	AMOUNT OF AWARD*		
Up to \$10,000 in benefits	10% of benefits		
Between \$10,000 and \$100,000 in benefits	\$1,000 plus 3% to 10% of benefits over \$10,000		
More than \$100,000 in benefits	\$3,700 to \$10,000 for the first \$100,000 in benefits plus 0.5% to 1% of benefits above \$100,00		

Table 1-1.--Scale of Award Amounts for Special Act Awards Based on Tangible Benefits

\*Note: Presidential approval is required for all individual Special Act Awards of more than \$25,000. Recommendations must

be reviewed and approved by the Department of Navy Awards Review Panel, the SECNAV, the SECDEF, and the Office of Personnel Management.

	EXTENT OF APPLICATION				
VALUE OF BENEFIT ↓	Affects functions, mission or personnel of one facility, installation, regional area or an organizational element of headquarters; affects a small area of science or technology	Affects functions, mission, or personnel of an entire regional area, command or bureau; affects an important area of science or technology	BROAD  Affects functions, mission, or personnel of several regional areas or commands, or an entire department or agency; affects an extensive area of science or technology	GENERAL Affects functions, mission, or personnel of more than one department or agency or is in the public interest throughout the nation and beyond	
MODERATE Change or modification of an operating principle or procedure with limited impact or use	\$25-\$500	\$501-\$750	\$751-\$1,000	\$1,001-\$1,500	
SUBSTANTIAL Substantial change or modification of procedures; an important improvement to the value of a product, activity, program or service to the public	\$501-\$750	\$751-\$1,000	\$1,001-\$1,500	\$1,501 - \$3,150	
HIGH Complete revision of a basic principle or procedure; a highly significant improvement to the value of a product or service	\$751-\$1,000	\$1,001-\$1,500	\$1,501-\$3,150	\$3,151 - \$6,300	
Initiation of a new principle or major procedure; a superior improvement to the quality of a critical product, activity, program, or service to the public	\$1,001-\$1,500	\$1,501-\$3,150	\$3,151-\$6,300	\$6,301-\$10,000	

Table 1-2.--Scale of Award Amounts for Special Act Awards Based on Intangible Benefits

#### Time Off Awards

- 1. <u>General</u>. A Time Off Award is designed to recognize superior accomplishments of employees with time off from duty, without a loss of pay or charge to leave. A Time Off Award may be based on sustained high level performance or may be based on accomplishments that are similar in nature to those recognized with Special Act awards.
- 2. Eligibility. All civilian employees are eligible for a Time Off Award.
- 3. <u>Criteria for Granting Time Off Awards</u>. Time Off Awards may be used alone or in combination with other awards to recognize employee contributions as follows:
- a. Making a high quality contribution involving a difficult or important project or assignment;
- b. Displaying special initiative and skill in completing an assignment or project before the deadline;
- c. Ensuring, or helping to ensure, that the mission of the unit is accomplished during a difficult period by completing additional work over and above usual duties.
- d. Using initiative or creativity by making improvements in a product, activity, program, or service;
- e. Sustaining a high level of performance for an extended period of time.

### 4. Approval of Time Off Awards

- a. A Time Off Award of 8 hours or less may be approved by the immediate supervisor, without further review and approval. Time Off Awards of 9 to 24 hours may be approved by the Branch Heads; Time Off Awards of 25-80 hours may be approved by Division Heads and above.
- b. All Time Off Awards, including those based on sustained high level performance, must be supported by a written justification which fully describes the achievements upon which the Time Off Award is based and which explains how the number of time off award hours were determined.

5. Limitations on Time Off Awards. A maximum of 80 Time Off Award hours may be granted in a leave year; no more than 40 hours may be approved based on a single contribution. Time Off Awards must be used within one calendar year from the date of approval. Any hours not taken within one calendar year will be forfeited and will not, under any circumstance, be converted to cash or restored to the employee. Further, time off may not be transferred between DOD components, to another federal agency, or to another employee under the Voluntary Leave Transfer Program. Time Off Award hours may be transferred within the Department of the Navy. Time Off Awards may not be awarded to create the effect of a holiday or treated as administrative excusals or leave (e.g., they may not be awarded in conjunction with a military "down" or training day or the like).

#### 6. Determining Time Off Awards Amounts

- a. The Time Off Awards Table (see table 2-1) is the suggested method to determine time off award amounts.
- b. When determining whether to grant a Time Off Award, also consider whether the employee currently has "use or lose" annual leave available. Since a Time Off Award may not be converted to cash under any circumstance, it may not be in the best interest of the employee or the organization to approve Time Off Awards for employees who have significant amounts of use or lose leave.
- 7. Other Information. Time Off Awards may be granted in addition to and in conjunction with, other awards, including NSPS performance based cash bonuses and salary increases.
- 8. <u>Nomination Form</u>. Use the form at appendix C to submit nominations for Time Off Awards.
- 9. Records Management. Records documenting Time Off Awards submitted to the Deputy Commandant/Director Marine Corps Staff level and below shall be maintained per reference (d) SSIC 12450.1a.

TIME OFF AWARDS TABLE*				
VALUE TO THE ORGANIZATION	NUMBER OF TIME OFF AWARD HOURS			
<b>MODERATE:</b> A contribution to a product, activity, program or service which is of sufficient value to warrant formal recognition or a beneficial change or modification of operating principles or procedures	1 to 10			
<b>SUBSTANTIAL:</b> An important contribution to the value of a product, activity program or service to the public or a significant change in				
operating principles or procedures	11 to 20			
<b>HIGH:</b> A highly significant contribution to the value of a product, activity, program or service to the public or a complete revision of				
operating principles or procedures with considerable impact	21 to 30			
<b>EXCEPTIONAL:</b> A superior contribution to the quality of a critical product, activity, program, or service to the public or initiation of a new				
principle or major procedure with significant impact	31 to 40			
<b>EXCEPTIONAL WITH SIGNIFICANT IMPACT ON MISSION AND GOALS:</b> A superior contribution to the quality of a critical product, activity, program, or service to the public or initiation of a new principle or major procedure. Contribution has a significant impact on the				
mission and goals of the organization and furthers the strategic goals of				
the Commandant.	41-80			

Table 2-1.--Time Off Award Table

<sup>\*</sup>THIS SCALE APPLIES TO FULL TIME EMPLOYEES WITH STANDARD 80-HOUR TOURS OF DUTY. FOR ASSISTANCE IN DETERMINING TIME OFF AWARD AMOUNTS FOR OTHER EMPLOYEES, PLEASE CONTACT HROM.

## Distinguished Civilian Service Award

- 1. <u>General</u>. The Distinguished Civilian Service Award (DCSA) is the highest honorary award the Secretary of the Navy may confer on a civilian. The DCSA is only granted to those civilians who have given distinguished and/or extraordinary service to the Department of Navy. All recommendations for the DCSA will be submitted on an individual basis. When two or more employees with the same achievement are being nominated for this award, separate nomination packages will be submitted.
- 2. <u>Nature of the Award</u>. The DCSA consists of a certificate signed by the SECNAV and a medal set.
- 3. Eligibility. All civilians are eligible for the DCSA.

#### 4. Criteria

- a. The service and achievements upon which this award is based must be truly exceptional when measured against the position requirements of the employee and should far exceed the contributions and service of others with comparable responsibilities. The DCSA should be reserved for those civilians whose contributions are so exceptional and/or significant that recognition by the Secretary of the Navy is merited.
- b. When the DCSA is based on long time service, one or more of the following indicators will be present:
- (1) A pattern of long term sustained high performance as evidenced by the nominee having previously received high honorary awards and a record of consistent performance based awards and recognition.
- (2) Career achievements that are recognized throughout the Department of Navy.
- (3) Innovative leadership of highly successful programs that have had an impact beyond the nominee's activity or command.
- c. When the DCSA is based on one or more accomplishments or achievements, one or more of the following indicators will be present:

- (1) Accomplishments or achievements that have had, at a minimum, Navy-wide impact.
- (2) Scientific or technical advances or suggestions of significant value.
  - (3) Major cost savings, reduction, and/or avoidance.
- (4) Unusual acts of heroism, successful cooperative efforts with other Department of Navy offices, federal agencies, or the private sector.
- 5. Approval Process. All nominations for the DCSA will be submitted to M&RA (MPC-10) for review and forwarding to the Marine Corps Incentive Awards Board (MCIAB) for review, approval and forwarding to the CMC for endorsement. If approved by the CMC, the nomination will be forwarded to the SECNAV. The MCIAB was established by the CMC to review high level award nominations submitted by all Marine Corps commands and activities prior to forwarding to the SECNAV for approval.
- 6. Award Submission Requirements. Appendix D provides information as to what DCSA nominations must include and the format for the nominations.
- 7. Records Management. Records documenting Distinguished Civilian Service Awards submitted to the Commandant of the Marine Corps and above shall be maintained per reference (d) SSIC 12450.5.

## Superior Civilian Service Award

- 1. <u>General</u>. The Superior Civilian Service Award (SCSA) is the highest level award which the Commandant of the Marine Corps may bestow on a civilian employee. This award recognizes employee contributions that are exceptionally high in value, but which affect a smaller area than the DCSA.
- 2. <u>Nature of the Award</u>. The award consists of a certificate signed by the CMC and a medal set.
- 3. Eligibility. All civilians are eligible for the SCSA.
- 4. When Given. An SCSA may be awarded at any time.
- 5. <u>Criteria</u>. The guidelines for the DCSA will also serve as guidelines for the award of the SCSA. However, for the SCSA, the contributions, which are exceptional in value, would be narrower in scope and/or impact than for the DCSA (e.g., Marine Corpswide or command wide). The SCSA may be awarded for contributions which serve as a model for other commands.
- 6. Approval Process. SCSA nominations will be submitted to M&RA (MPC-10) for review and forwarding to the MCIAB for endorsement and forwarding to the CMC.
- 7. Award Submission Requirements. The format and procedures for submission of recommendations for the SCSA are the same as for the DCSA (see appendix D).
- 8. <u>Special Requirements</u>. All nominations must include a proposed citation for the SCSA. The language for the citation should not contain superfluous embellishments. The language of the citation should be written in readable conversational language.
- 9. Records Management. Records documenting Superior Civilian Service Awards submitted to the Commandant of the Marine Corps shall be maintained per reference (d) SSIC 12450.5.

## Meritorious Civilian Service Award

- 1. <u>General</u>. The Meritorious Civilian Service Award (MCSA) is the third highest honorary award in the Department of the Navy. The contributions that form the basis for this award, while high in value, are more limited in scope and impact than the SCSA.
- 2. <u>Nature of the Award</u>. The MCSA consists of a certificate and a medal set.
- 3. Eligibility. All civilians are eligible for the MCSA.
- 4. When Given. The MCSA may be given at any time.
- 5. <u>Criteria</u>. The MCSA is conferred for a contribution that applies to a smaller area of operation or a project of lesser importance than one which would warrant consideration for the DCSA or SCSA. The contributions upon which this award is based will be high in value but will be more limited in scope and impact (e.g., command level).
- 6. <u>Approval Process</u>. Deputy Commandants, Assistant Deputy Commandants, DMCS, and equivalent HQMC staff agency heads may approve the MCSA.
- 7. Award Submission Requirements. The format and procedures for submission of recommendations are the same as for the MCSA and DCSA (see appendix D). Awards will be submitted directly to the approving authority.
- 8. <u>Special Requirements</u>. All nominations must include a proposed citation for the MCSA. The language for the citation should not contain superfluous embellishments. The language of the citation should be written in readable conversational language.
- 9. Records Management. Records documenting Meritorious Civilian Service submitted to the Marine Corps Deputy Commandants and Directors shall be maintained per reference (d), SSIC 12450.1a and 1b as appropriate.

# HQMC Informal Non-Monetary Incentive Awards

1. <u>General Information</u>. Informal incentive awards provide a powerful means to recognize accomplishments of civilians that may otherwise go unrecognized. HQMC encourages supervisors and managers to use informal incentive awards, in addition to other employee award and recognition programs currently available.

# 2. Eligibility

- a. Informal recognition awards are based on performance or service that is narrower in scope and more limited in application action than that which is generally used as a basis for special act or service awards. It may cover a single task or work assignment that is exceptionally well done or a relatively minor but noteworthy achievement. The award is designed to address those aspects of performance or service which typically go unrecognized but which are worthy of some level of recognition.
- b. All HQMC civilians are eligible to receive informal incentive awards. However, no more than 2 awards may be given to the same individual in any 12 month period. If additional recognition is warranted, other means should be considered.
- 3. <u>Nature of the Award</u>. An employee receiving an informal incentive award will receive a non-monetary item that will symbolize the employer-employee relationship and will be of some value to the employee to display or use. The following items are available for presentation to civilians as informal incentive awards. All items have the USMC emblem engraved on them:

PEWTER BOWL





JEWELRY BOX



DESK TOP CLOCK



BLACK LEATHER MEMO CASE



CRYSTAL PAPERWEIGHT

# 4. Nomination/Approval Procedures

a. Nomination and approval procedures are simplified so that informal recognition awards may be given as soon as possible after the accomplishment that serves as the basis for the award. All supervisors are authorized to nominate civilians for an informal incentive award using the form at appendix E. The justification for an award should be brief.

- b. Deputy Commandants, Assistant Deputy Commandants, the Director of Marine Corps Staff, the Director AR Division, and equivalent HQMC staff agency heads (e.g., heads of Office of Legislative Affairs, Safety Division, Public Affairs) are authorized to approve the award and will send the form to the Human Resources and Organizational Management Branch, Employee Management Advisory Services (EMAS) Section. Within one work day of receipt of the NAVMC HQ 961, the organization will be advised to pick up the incentive award for presentation to the civilian.
- 5. Presentation of the Incentive Award. Organizations are encouraged to present Incentive Awards in an appropriate ceremony. The Incentive Award may be presented as a stand alone award or may be presented in addition to another award or form of recognition (such as a time off award, certificate or letter of commendation or appreciation, etc.).
- 6. Records Management. Records documenting Informal Non-Monetary Incentive Awards submitted to the Marine Corps Deputy Commandants and Directors and below shall be maintained per reference (d) SSIC 12450.1a and 1b as appropriate.

## Extraordinary Performance Recognition

- 1. General. An Extraordinary Performance Recognition, which is an increase to base salary, a bonus, or a combination of both, is intended to reward employees when the annual National Security Personnel System (NSPS) performance based payout formula does not adequately compensate the employee for extraordinary performance and results. When an Extraordinary Performance Recognition is made in the form of a salary increase, the extraordinarily high level of performance and results must be expected to continue. Extraordinary Performance Recognitions are made in conjunction with the annual performance payout. Funding for Extraordinary Performance Recognitions is made outside of the pay pool fund.
- 2. <u>Eligibility</u>. All civilians covered by the NSPS and rated at level 5 are eligible for an Extraordinary Performance Recognition.

#### 3. Determining Award Amounts

- a. In recommending Extraordinary Performance Recognition award amounts, the following factors will be considered:
- (1) Employee's salary in the pay band as compared to other similarly situated employees
- (2) Prior awards and salary increases received during the rating period
- (3) Value of the extraordinary performance and results during the current rating period
- b. In no case may an Extraordinary Performance Recognition in the form of a salary increase cause the employee's pay to exceed the maximum of the pay band or exceed applicable control points, if any, for the position.
- 4. Approval of Extraordinary Performance Recognition Awards. Recommendations for Extraordinary Performance Recognition Awards will be considered by the Pay Pool Manager during the annual pay pool deliberation process. Use the NAVMC HQ 962 (07-09) (EF) (appendix F) to submit an Extraordinary Performance Recognition

Award nomination. If approved by the Pay Pool Manager, the recommendation will be forwarded to the Performance Review Authority for final approval.

5. <u>Records Management</u>. Records documenting Extraordinary Performance Recognition Awards submitted to the Pay Pool Manager shall be maintained per reference (d) SSIC 12532.9.

## Organization/Team Achievement Recognition

- 1. General. An Organizational/Team Achievement Recognition is an increase to base salary, a bonus, or a combination of both, and is available to recognize the members of a team, organization, or branch whose performance and contributions have successfully and directly advanced organizational goals. Organizational/Team Achievement Recognition are made in conjunction with the annual NSPS performance payout. Funding for Organizational/Team Achievement Recognitions is made outside of the pay pool fund.
- 2. Eligibility. Only NSPS employees rated at level 3 and above are eligible for an Organizational/Team Achievement Recognition.

### 3. Determining Award Amounts

- a. In recommending Organizational/Team Achievement Recognition award amounts, the following factors will be considered:
- (1) Each employee's salary in the pay band as compared to other similarly situated employees.
- (2) Prior awards and salary increases received during the rating period.
- b. Organizational/Team Achievement Recognition award amounts, whether salary, bonus or both, need not be the same for each employee but must, instead, reflect the relative contributions of each member of the team, organization, or branch. In no case may an Organizational/Team Achievement Recognition in the form of a salary increase cause the employee's pay to exceed the maximum of the pay band or exceed applicable control points, if any, for the position.
- 4. Approval of Organizational/Team Achievement Recognitions. The Pay Pool Manager is authorized to approve Organizational/Team Achievement Recognition recommendations. Use NAVMC HQ 963 (07-09)(EF)(appendix G) to submit an Organizational/Team Achievement Recognition recommendation.

5. Records Management. Records documenting Organization/Team Achievement Recognition submitted to the Pay Pool Manager shall be maintained per reference (d) SSIC 12532.9.

## Armed Forces Civilian Service Medal

- 1. General. The Armed Forces Civilian Service Medal (AFCSM) is the highest DOD award for a civilian in direct support of military forces engaged in peacekeeping or prolonged humanitarian operations. It is closely aligned with the Armed Forces Medal (AFSM) for military members. The AFCSM may only be awarded for a military operation approved for award of the AFSM for military personnel. The AFCSM may be awarded posthumously and, when so awarded, may be presented to such representative of the deceased as may be deemed appropriate by the Head of the component concerned.
- 2. Nature of the Award. The award is medal with a lapel pin.

### 3. Eligibility Requirements

- a. Employees must serve in direct support for at least 30 consecutive days or 60 non-consecutive days in the area of eligibility (or for the full period when an operation is of less than 30 days duration) in a military operation awarded the ASFM.
- b. The area(s) of eligibility are the same as those designated as approved for the ASFM for military operations, as described below:
- (1) The foreign territory on which military troops have actually landed or are present and specially deployed for the operation.
- (2) Adjacent water areas in which ships are operating, patrolling, or providing direct support of the operation.
- (3) The air space above and adjacent to the area in which operations are being conducted.
- 4. <u>Submission Requirements</u>. Nomination packages must include the following information:
  - a. Name of nominee, position, series, grade.
  - b. Organization.

- c. Location of where the employee was working that qualifies him/her for this award.
  - d. Date of departure to the area of eligibility.
  - e. Date of return from the area of eligibility.
- f. Number of days attached to military unit (or in support of military unit).
- 5. <u>Limitations on Awarding Medals</u>. The medal may be awarded only to employees of the DOD and only for operations authorized the AFSM for military personnel. No more than one medal may be awarded to any one civilian employee. Participation in subsequent military operations may be acknowledged with a certificate and a 3/16 bronze star. Contribution to, or support of, an AFSM military operation by employees assigned to remotely located activities; e.g., outside the areas of eligibility, is not justification for award of the AFCSM. Such performance or contribution, if merited, may be acknowledged by other appropriate recognition.
- 6. <u>Submission Requirements and Approval Authority</u>. All nominations for this award must be submitted to M&RA (MPC-10). The CMC is the approving official.
- 7. Records Management. Records documenting Armed Forces Civilian Service Medal submitted to the Commandant of the Marine Corps shall be maintained per reference (d) SSIC 12450.5.

#### Miscellaneous Honorary Awards

- 1. <u>Letters of Appreciation</u>. Issuing a Letter of Appreciation is a quick way to recognize an employee for a specific short term achievement or excellent customer service. All supervisors are authorized to issue Letters of Appreciation.
- 2. <u>Certificates of Commendation</u>. Certificates of Commendation are a step above a Letter of Appreciation and usually recognize an exceptional achievement. Branch heads and above are authorized to issue Certificates of Commendation. Certificates are available from HROM.

#### 3. Retirement Awards

- a. All employees retiring with up to 40 years of service are eligible to receive a retirement certificate and letter signed by the CMC.
- b. An employee who retires with 40 or more years of service is eligible to receive a lapel pin, a retirement certificate signed by SECNAV, and a letter signed by the CMC.
- c. Requests for Retirement Awards for those with less than 40 years of service must be submitted to HROM 30 days prior to the date of retirement; requests for Retirement Awards for those with 40 or more years of service must be submitted to HROM 60 days prior to the date of retirement.
- 4. Records Management. Records documenting awards submitted to the Marine Corps Deputy Commandants and Directors and below shall be maintained per reference (d) SSIC 12450.1a and 1b as appropriate.

# 5. Department of Defense Global War on Terrorism Medal

a. The Secretary of Defense Medal for the Global War on Terrorism (GWOT) was created and approved to recognize and honor the contributions and accomplishments of the civilian workforce of the Department of Defense in direct support of the armed forces, whose members are engaged in operations to combat terrorism. The award submission requirements are the same as for the AFCSM. The CMC is the approving official. More information on this award may be found at: http://www.cpms.osd.mil/faslerd/labor\_medal.aspx.

b. <u>Records Management</u>. Records documenting Armed Forces Civilian Service Medal submitted to the Commandant of the Marine Corps shall be maintained per reference (d) SSIC 12450.5.

Appendix A

Matrix of Approval Authorities for Awards

AWARD	APPROVAL AUTHORITY	OTHER INFORMATION
SPECIAL ACT OR ON THE SPOT		
\$25-\$750	Division Head or equivalent	
\$751-\$2,000	Deputy Commandants, the Director of Marine Corps Staff, and equivalent HQMC staff agency heads (e.g., heads of Office of Legislative Affairs, Safety Division, Public Affairs)	
\$2,001-\$5,000	Director of Marine Corps Staff (via AR Division)	
\$5,001-\$10,000	CMC	
TIME OFF AWARDS		
1-8 hours	Immediate Supervisor	
9-24 hours	Branch Head	
25-80 hours	Division Head and above	
DISTINGUISHED CIVILIAN SERVICE AWARD	SECNAV	Recommendation is sent to M&RA (MPC-10)
SUPERIOR CIVILIAN SERVICE AWARD	CMC	Recommendation is sent to M&RA (MPC-10)
MERITORIOUS CIVILIAN SERVICE AWARD	Deputy Commandant/ADC, DMCS, equivalent HQMC staff agency heads (e.g., heads of Office of Legislative Affairs, Safety Division, Public Affairs)	
HQMC INFORMAL NON MONETARY INCENTIVE AWARDS	Deputy Commandants, Assistant Deputy Commandants, the Director of Marine Corps Staff, the Director AR Division, and equivalent HQMC staff agency heads (e.g., heads of Office of Legislative Affairs, Safety Division, Public Affairs)	
EXTRAORDINARY PERFORMANCE RECOGNITION	Performance Review Authority (PRA)	Pay Pool Manager must approve prior to forwarding to PRA
ORGANIZATIONAL/TEAM ACHIEVEMENT AWARD	Pay Pool Manager	
ARMED FORCES CIVILIAN SERVICE MEDAL	CMC	Recommendation is sent to M&RA (MPC-10)
LETTERS OF APPRECIATION	Supervisor	
CERTIFICATE OF COMMENDATION	Branch Head and above	
RETIREMENT AWARDS	None	Requests must be submitted 30-60 days in advance of the retirement date
DOD GLOBAL WAR ON TERRORISM MEDAL	CMC	Recommendation is sent to M&RA (MPC-10)

# Appendix B

NAVMC HQ 959 (07-09) (EF)

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Print Form

#### Special Act and On The Spot Cash Award Nominations

Name of Employee Recommended for Award						
Last Name						
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					L	
2. Title / Series / Grade						
Title	Series			Grade		
	L					
3. Organization / Code		-	4. Award	Amount Recomme	nded	
Organization	Code		Amount			
<del></del>						
Note: If award is for a group of employees, add a Award amounts may vary depending on the relati				Add List	]	
5. Justification for the Award						
Provide information on the basis for the award an		e award amount was determined.		Add Justification		
6. Record of Nomination and Approvals		<u></u>				
Recommending Official (s)						
(5)						
Title		Claustero	Date			
Tiue		Signature	Date			
Title		Signature	Date			
Approving Official	<u>-</u>	<u></u>				
_	pproved Award app	roved, if other than what was reco	ommended ;			
Title		Signature	Date			
		******		. <del></del> -		
Certification that funds are available to pay the award						
Funds: Are Are Not Avai	lable					
		Signature AR, Fiscal	Dat	e		
For HROM Use Only	<del></del>	<del></del>				
	<del></del>	<del></del>				

Note: All approvals and the certification of funds are available must be obtained prior to submitting the form to HROM for processing of the award.

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# Appendix B

# NAVMC HQ 959 (07-09) (EF)

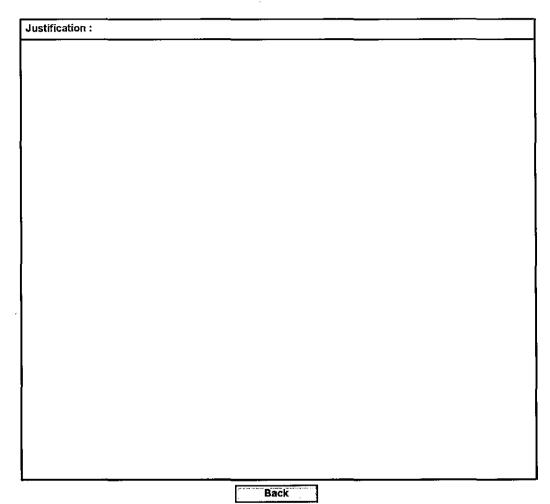
Names of Empolyees Recommended for Av	vard	Recommended Time Off Hours
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#### Appendix B

#### NAVMC HQ 959 (07-09) (EF)

Justification for the award. The justification for the award must contain both the basis for the award and an explanation of how the award amount was determined.



Basis for the nomination. Keep in mind that special act/service awards are not based on general overall performance during a rating period but are based on a specific act or service the employee performed that is worthy of recognition. An example of a special act/service is exceptional work on a special project or while on detail, or performing assigned responsibilities in an exceptional manner under difficult, unusual, and/or complicated circumstances. Be as specific as possible as to what the employee did, describe any obstacles the employee had to overcome in performing the act or service; and address the impact/significance of the employee's contributions.

How the award amount was determined. If you can identify tangible benefits (e.g., the special act or service saved the government xxx dollars), then use the awards table for tangible benefits. If the benefits are intangible, then use the table for intangible benefits, identifying both the extent and value of the employee's contribution. In some cases, there may be both tangible and intangible benefits. If so, describe both in explaining how the recommended award amount was determined. When using the table for intangible benefits, you will see there is a range for the award amount. If you are recommending an award amount at the high end of the range, explain why you are recommending the higher-end award amount.

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# Appendix C

NAVMC HQ 960 (07-09) (EF)

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Print Form

#### **Time Off Award Nominations**

Name of Employee Recommended for Award					
Last Name First		First			Mì
2. Title / Series / Grade					
Title	Series	····· <del>-</del>		Grade	
		<u> </u>	<u> </u>		
3. Organization / Code	ı		4 Time Off Awar	d Hours Recomme	nded
Organization	Code		Hours		
-					
number of time off h	a group of employees, add ours recommended. Time yee's contribution to the sp	off hours may vary depe		Add List	]
5. Justification for the Award. Provide info	ormation on the basis for the	award.			
6. Record of Nomination and Approvals	<u> </u>				
Recommending Official (s)					
- , ,				•	
Title		Signature	Date	ı	
Title		Signature	Date	<u> </u>	
		wrgr.usu/V	Date		
Approving Official					
Approved Dis	sapproved Time off he	ours approved, if other t	han what was recomme	nded :	
		-44		····	
Title		Signature	Date		
		orginacio	Dille		
For HROM Use Only					

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# Appendix C

### NAVMC HQ 960 (07-09) (EF)

Names of Empolyees Recommended for Award	Recommended Time Off Hours
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## Appendix D

# Format for Submitting a Nomination for a Distinguished Civilian Service Award (DCSA)

- 1. Nomination packages for the DCSA must include:
- a. A complete description of the employee's service and contributions that form the basis of the award. A specific and detailed report of the employee's accomplishments must include a thorough comparison of how the accomplishments exceeded the employee's job requirements and exceeded the accomplishments of comparable employees with similar job requirements.
- b. An account of the specific benefits, tangible and intangible, which have accrued from the contribution. If the employee's accomplishment result in cost savings, the amount saved must be stated. If intangible benefits have resulted, the specific benefits must be described in detail, with an explanation of the conditions before and after the employee's contributions were implemented.
- c. A description of any award or recognition the employee received as a result of the contributions.
  - d. A proposed citation.
- e. The original nomination, signed by the commander, must be submitted.
- 2. Recommendations must be submitted in the format below:
- a. Resume of one page or less limited to the following information:
  - (1) Employee's name, job title, and grade.
- (2) Description of employee's current job responsibilities.
- (3) Summary of nominee's employment history, Federal and non-Federal.

- (4) Summary of nominee's educational accomplishments during her/his tenure of Marine Corps employment.
- (5) Published papers, articles or books, inventions, participation in professional and civic organizations.
  - (6) Awards received including date and dollar amount.
- b. Narrative justification for the award not to exceed two pages which should include:
- (1) Areas of achievement upon which the nomination is based.
- (2) Scope and importance of mission, function, service, or task affected compared to normal job expectancy.
- (3) Description of ingenuity, innovation, or dedication demonstrating initiatives which exceeded job requirements.
- (4) Results achieved, including benefits to the Government, and impact on the organization.
- c. Proposed citation to appear on the certificate which must:
- (1) State the nominee's name exactly as it should appear on the certificate;
- (2) State clearly, accurately, in non-technical unembellished language, the reason for granting the award.

# Appendix E

NAVMC HQ 961 (07-09) (EF) FOUO - Privacy Sensitive when filled in.

Print Form

#### Nomination For An Informal HQMC Incentive Award

1. Nominee Information			
Last Name	F	irst	MI
Organization			
Justification for the Award			
2. Award Item Selected			
Pewter Bowl			
Jewelry Box			
Desk Top Clock			
Black Leather Memo Case	<i>,</i> 1		
	•		
Crystal Paperweight			
O Name of Bases of Upon Observation	-1-4 for Distribute of Borne		
3. Name of Person HROM Should Co	ontact for Pick up of Awai	First	
Last Name	<del> </del>	Filst	
		<u></u>	
Phone Number	E-mail address		
4. Record of Nomination and Approx	val		
	· ···		
Title Nominating Official Signature			Date
	Title Approving Official Signature Date		
Time Approving Onicial Signature Date			
	For HROM U	se Only	
Date Approved Nomination Received in HROM	Award Item Issued		Date Item Provided
	······································		

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# Appendix F

NAVMC HQ 962 (07-09) (EF)

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Print Form

### Nominations for an Extraordinary Performance Recognition Award

Information About the Emplo	yee					
Last Name		First			М	
Title	Organization					
Pay Schedule / Band	Current Salary	Salary Range for t	he Pay Band	Recommended Rati	ing Prior to Rounding	
			-		<del></del>	-
List all pay increases and awards received by the employee during the period upon which the current rating is based.						
F	lustification for the Aw Recommended Rating In Exceedingly High V	, Describe What Con	Sheet and Supplementil tributions the Employee tion.	ng What is in the Made That Are of	Add Justification	
What is being Recommended?						
Record of Approvals (and Certifical is Expected to Continue if Salary In	tion that Level of Performen	ormance Sala ded)	ry Increase of :	Bonus of :		
Rating Official						
	Name		Signature	<del></del>	Date	
Reviewing Official						
	Name		Signature		Date	
			-			
To Be Completed by the Pay	Pool Manager					
Final rating prior to rounding:	<u></u>	<del> </del>				
	anna fan armanduskina		_			
Amount of performance based inco	ease for collettifatilit	period Salary;	Bon	ıs:		
_	_					
Recommendation for EPR	Approved [	Disapproved Sal	ary Increase of :	Bonus of :		
Pay Pool Manager						
Pay Foot Manager						
	Name	<del>-</del>	Signature		Date	
Darfarman on Baudayu Butharity			<del></del>			
Performance Review Authority						
Approved	Amount appro-	ved, if other than wha	at was recommended :	Bor	nus :	
Disapproved						
	Signa	ture, Chairman, PRA	A Date	<del></del>		

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# Appendix F

### NAVMC HQ 962 (07-09) (EF)

lustification :	
upplementing What is in the Recomm coeedingly High Value to the Organiza	nended Rating, Describe What Contributions the Employee Made That Are of a
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	Back

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# Appendix G

NAVMC HQ 963 (07-09) (EF) FOUO - Privacy Sensitive when filled in.

Print Form

### Nomination for an Organizational / Team Achievement Recognition Award

On a Separate Sheet, Provide the Following Information About Each Member of the Team Being Recommended for an OAR:  A. Name B. Band / Pay Schedule C. All Pay Increases and Awards Received That Were Based in Whole or in Part on the Team Achievements D. Specific Salary and / or Bonus Increase Recommended for Each Individual Team Member for the OAR  Add Information  On a Separate Sheet, Provide a Justification for the OAR Recommendation. The Justification Must Include: How the Team's Performance and Contributions Successfully and Directly Advanced Organizational Goals. Specifically identify the Organizational Goals Affected by the Team. If Different Amounts Are Being Recommended for Members of the Team Who are in the Same Pay Schedule / Pay Band, an Explanation of the Reasons for the Differences.  Add Justification  Record of Approvals  Rating Official  Name Signature Date  Action by Pay Pool Manager  Approved Disapproved Signature Date  If Award Amounts Differ From Recommended Amounts, Show Approved Amounts	Name of Team, Organizat	ion or Branch			
A. Name B. Band / Pay Schedule C. All Pay Increases and Awards Received That Were Based in Whole or in Part on the Team Achievements D. Specific Salary and / or Bonus Increase Recommended for Each Individual Team Member for the OAR  Add Information  On a Separate Sheet, Provide a Justification for the OAR Recommendation. The Justification Must Include: How the Team's Performance and Contributions Successfully and Directly Advanced Organizational Goals. Specifically Identify the Organizational Goals Affected by the Team.  If Different Amounts Are Being Recommended for Members of the Team Who are in the Same Pay Schedule / Pay Band, an Explanation of the Reasons for the Differences.  Add Justification  Record of Approvals  Rating Official  Name Signature Date  Action by Pay Pool Manager  Approved Disapproved Signature Date		· · · · · · · · · · · · · · · · · · ·	<u> </u>		
A. Name B. Band / Pay Schedule C. All Pay Increases and Awards Received That Were Based in Whole or in Part on the Team Achievements D. Specific Salary and / or Bonus Increase Recommended for Each Individual Team Member for the OAR  Add Information  On a Separate Sheet, Provide a Justification for the OAR Recommendation. The Justification Must Include: How the Team's Performance and Contributions Successfully and Directly Advanced Organizational Goals. Specifically Identify the Organizational Goals Affected by the Team.  If Different Amounts Are Being Recommended for Members of the Team Who are in the Same Pay Schedule / Pay Band, an Explanation of the Reasons for the Differences.  Add Justification  Record of Approvals  Rating Official  Name Signature Date  Action by Pay Pool Manager  Approved Disapproved Signature Date				- <u>-</u>	
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C. All Pay Increases and Awards Received That Were Based in Whole or in Part on the Team Achievements  D. Specific Salary and / or Bonus Increase Recommended for Each Individual Team Member for the OAR  Add Information  On a Separate Sheet, Provide a Justification for the OAR Recommendation. The Justification Must Include:  How the Team's Performance and Contributions Successfully and Directly Advanced Organizational Goals. Specifically Identify the Organizational Goals Affected by the Team.  If Different Amounts Are Being Recommended for Members of the Team Who are in the Same Pay Schedule / Pay Band, an Explanation of the Reasons for the Differences.  Add Justification  Record of Approvals  Rating Official  Name Signature Date  Action by Pay Pool Manager  Approved Disapproved Signature Date	A. Name				
D. Specific Salary and / or Bonus Increase Recommended for Each Individual Team Member for the OAR  Add Information  On a Separate Sheet, Provide a Justification for the OAR Recommendation. The Justification Must Include:  How the Team's Performance and Contributions Successfully and Directly Advanced Organizational Goals. Specifically identify the Organizational Goals Affected by the Team.  If Different Amounts Are Being Recommended for Members of the Team Who are in the Same Pay Schedule / Pay Band, an Explanation of the Reasons for the Differences.  Add Justification  Record of Approvals  Rating Official  Name Signature Date  Action by Pay Pool Manager  Approved Disapproved Signature Date	B. Band / Pay Schedule				
Add Information  On a Separate Sheet, Provide a Justification for the OAR Recommendation. The Justification Must Include:  How the Team's Performance and Contributions Successfully and Directly Advanced Organizational Goals. Specifically Identify the Organizational Goals Affected by the Team.  If Different Amounts Are Being Recommended for Members of the Team Who are in the Same Pay Schedule / Pay Band, an Explanation of the Reasons for the Differences.  Add Justification  Record of Approvals  Rating Official  Name Signature Date  Action by Pay Pool Manager  Approved Disapproved Signature Date	. C. All Pay Increases and	Awards Received That Were Bas	sed in Whole or in Part on the Team Achie	evements	
On a Separate Sheet, Provide a Justification for the OAR Recommendation. The Justification Must Include :  How the Team's Performance and Contributions Successfully and Directly Advanced Organizational Goals. Specifically Identify the Organizational Goals Affected by the Team.  If Different Amounts Are Being Recommended for Members of the Team Who are in the Same Pay Schedule / Pay Band, an Explanation of the Reasons for the Differences.  Add Justification  Record of Approvals  Rating Official  Name Signature Date  Action by Pay Pool Manager  Approved Disapproved Signature Date	D. Specific Salary and /	or Bonus Increase Recommended	for Each Individual Team Member for the	OAR	
How the Team's Performance and Contributions Successfully and Directly Advanced Organizational Goals. Specifically Identify the Organizational Goals Affected by the Team.  If Different Amounts Are Being Recommended for Members of the Team Who are in the Same Pay Schedule / Pay Band, an Explanation of the Reasons for the Differences.    Add Justification		A	dd Information		
Identify the Organizational Goals Affected by the Team.  If Different Amounts Are Being Recommended for Members of the Team Who are in the Same Pay Schedule / Pay Band, an Explanation of the Reasons for the Differences.    Add Justification	On a Separate Sheet, Pro	vide a Justification for the OAF	R Recommendation. The Justification	n Must Include ;	
Record of Approvals  Rating Official  Name Signature Date  Reviewing Official  Name Signature Date  Action by Pay Pool Manager  Approved Disapproved Signature Date			ally and Directly Advanced Organizational	Goals. Specifically	
Record of Approvals  Rating Official  Name Signature Date  Reviewing Official  Name Signature Date  Signature Date  Action by Pay Pool Manager Approved Disapproved Signature Date					
Rating Official  Name Signature Date  Name Signature Date  Action by Pay Pool Manager  Approved Disapproved Signature Date					
Rating Official  Name Signature Date  Name Signature Date  Action by Pay Pool Manager  Approved Disapproved Signature Date					
Name Signature Date    Name   Signature   Date	Record of Approvals			·	
Reviewing Official  Name Signature Date  Action by Pay Pool Manager  Approved Disapproved Signature Date	Rating Official				
Reviewing Official  Name Signature Date  Action by Pay Pool Manager  Approved Disapproved Signature Date	···-			<u> </u>	
Name Signature Date  Action by Pay Pool Manager  Approved Disapproved Signature Date	Paviewing Official	Name	Signature	Date	
Action by Pay Pool Manager  Approved Disapproved Signature Date	Nevicking Official				
Approved Disapproved Signature Date		Name	Signature	Date	
Signature Date	Action by Pay Pool Manager				
	Approved	Disapproved			
If Award Amounts Differ From Recommended Amounts, Show Approved Amounts			Signature	Date	
	If Award Amounts Differ	From Recommended Amoun	ts, Show Approved Amounts		
	·				

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# Appendix G

### NAVMC HQ 963 (07-09) (EF)

A. Name	B. Band / Pay Schedule	C. All Pay increases and Awards Received That Were Based in Whole or in Part on the Team Achievements	D. Specific Salary and / or Bonus Increase Recommender for Team Member for the OAR
			101 Team Member for the OAR
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