



COI MISSION

The Security and Emergency Services (S/ES) Community of Interest (COI) creates professional development opportunities, provides community forums, and promotes the interests of Marine Corps S/ES organizations.

COI VISION

To become an essential partner with installations and operating forces by providing Security and Emergency Service members individual career development opportunities and a network for exchanging knowledge, improving communications, sharing best practices, and finding innovative solutions which will deliver improved organizational capabilities to meet future safety and security needs for Marines, civilians, and their families.

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Security and Emergency Services Community of Interest Newsletter

Spring 2013

A Message from the Community Leader



Welcome to the Spring 2013 edition of the Security and Emergency Services Community of Interest newsletter.

As we are all too painfully aware, we are currently living with the effects of sequestration – the 43 billion dollars in mandatory budget cuts to the Department of Defense between now and the end of the Fiscal Year. Rest assured your leadership, both uniformed and civilian, is keenly aware of these effects and is working continuously to reduce their impacts on the readiness of the Marine Corps, to include the impacts to our civilian workforce. The Commandant and Sergeant Major of the Marine Corps have recently released a new video message to Marines and civilians regarding the sequestration impacts. You can view it at: <http://www.dvidshub.net/video/286467/gen-james-f-amos-sequestration-update-2>.

One of the casualties of sequestration was the Marine Corps' annual Senior Leaders Security Conference that was scheduled to be held at MCRD San Diego from 4 – 8 March. Among other things, we took the opportunity at this event to recognize our Civilian Marines of the year. Which leads me to....

Congratulations to our two Calendar Year 2012 winners. The Civilian Marine of the Year for 2012 is Officer Ron Videtto of the Marine Corps Air Station Beaufort, SC Provost Marshal's Office. Officer Videtto was instrumental in the success of the law enforcement, security, traffic, special events, and force protection operations of the MCAS Beaufort/MCRD Parris Island/Naval Hospital Beaufort Tri-Command Region.

The 2012 Lifesaving Award winner is Ms. Sheryl Ripley, Emergency Medical Services Dispatcher for MCB Camp Lejeune/MCAS New River, NC. On 10 Jan 2012, Ms. Ripley received a phone call from a distraught mother; her two month old daughter was not breathing and was unresponsive. Ms. Ripley quickly dispatched emergency responders then talked the parents through the administration of infant CPR. Upon arrival of Military Police Officers, she provided the same instructions to them until Emergency Medical personnel arrived. Ms. Ripley's calm and professional directions resulted in the resuscitation and eventual recovery of the infant.

Congratulations to Officer Videtto, Ms. Ripley and the other Civilian Marines nominated for these awards. They are representative of the professionals that comprise the Security/Emergency Services community.

Semper fidelis,
Raymond F. Geoffroy
Assistant Deputy Commandant (Security)
Plans, Policies, and Operations

From the Editor

by Mr. Pete Loughlin, HQMC PP&O(PS)

First, I'd like to echo Mr. Geoffroy's comments on the two Security and Emergency Services award winners for CY 12 – Officer Ron Videtto from MCAS Beaufort and Ms. Sheryl Ripley from MCB Camp Lejeune. Congratulations to both.

Also, the “general public” Security and Emergency Services website has a new address. It is: <http://www.hqmc.marines.mil/ppo/Units/SecurityDivision%28PS%29/SecurityandEmergencyServicesCOI/SharePointPortal.aspx>.

The “behind the firewall” address remains unchanged. You can find it in the “Message Board” section of the newsletter.

As we all know, “that day has come.” For the foreseeable future we will most likely be operating with significantly reduced resources. It is important that we share best practices, particularly those that gain efficiencies. One way to share them is to provide an article for this newsletter. If you or your command are doing innovative things, please send them to me for inclusion.

Finally, I'd like to remind everyone of the Security Professional Education Development (SPeD) program. There are a number of individual certifications available - the Security Fundamentals Professional Certification, the Security Asset Protection Professional Certification, and the Security Program Integration Professional Certification. Individuals are encouraged to explore these certification opportunities. Commanders and Security Managers/Directors are encouraged to formally recognize individuals who complete the certification process. Marine Corps points of contact are Mr. Chip Potts (william.t.potts@usmc.mil) or Ms. Jill Baker (jill.baker@usmc.mil). Additional information can also be found at: http://www.cdse.edu/certification/sped_what.html.

Introducing the new USMC Operations Security (OPSEC) SharePoint site

by Mr. James Sydnor, HQMC, PP&O (PLI)

I would like to invite you to the USMC Operations Security (OPSEC) SharePoint site. The intent is to provide resources, links and situational awareness to OPSEC practitioners in order to assist in the development and maintenance of OPSEC programs. Although the site is geared towards OPSEC practitioners, it is also a resource for all security professionals. The “Weekly Threat Assessment”, “Announcements”, “Cyber Daily News” and “Border Security Alert” tabs provide security professionals with Open Source Intelligence (OSINT) information that can be used for situational awareness and risk and threat assessments.

The Marine Corps Information Operations Command (MCIOC) notes, Emergency Management & Response-Information Sharing & Analysis Center (EMR-ISAC) InforGram and library of various newsletters and resource documents, such as Inspire magazine and DHS State and Local Law Enforcement Resource Catalog, provides situational awareness and information on the integration of Information Related Capabilities (IRC), emergency management and law enforcement related topics and local, national and international news and events.

To access the USMC OPSEC SharePoint site click on the following link: <https://ehqmc.usmc.mil/org/ppo/PL/PLI/opsec/default.aspx>.

If you have problems accessing the site you may have to register for SharePoint access by clicking on <https://ehqmcsupport.usmc.mil/sites/mcwar/default.aspx>.

Once granted SharePoint access, you should be able to go back to the above USMC OPSEC SharePoint link for access.

For questions pertaining to the USMC OPSEC SharePoint Site or for general OPSEC questions, contact James Sydnor at (703) 693-4293 or email at james.j.sydnor@usmc.mil.

Note: A CAC enabled computer is required to gain access to the site.

Around the Community

“In the Spotlight” – MCAGCC 29 Palms Criminal Investigation Division

by MSgt Michael Bonilla, MCAGCC 29 Palms

During calendar year 2012, the USMC, Criminal Investigation Division (CID) aboard MCAGCC Twentynine Palms, CA, strived for law enforcement excellence by managing 248 criminal investigations, 3 protective service operations, 3 proactive law enforcement operations, and by developing the first Marine Corps CID computer forensic program. CID's forensic program currently consists of one CID Agent trained and certified as a computer crime investigator via the Department of Defense Cyber Crime Center (DC3), located in Baltimore, MD. During the accreditation process our CID Agent's training curriculum included certification in computer search and seizure techniques, network intrusions, forensic computer media analysis, basic and advanced forensic examinations, and online undercover techniques. Upon completion, CID MCAGCC subsequently acquired two highly sophisticated computer forensic platforms: a custom built Forensic Recovery of Evidence Device (FRED), and Cellebrite's new generation mobile forensic solution, the Universal Forensic Extraction Device (UFED) Touch Ultimate. To date, CID MCAGCC has forensically examined countless portable media storage devices in support of CID, NCIS, and San Bernardino County Sheriff's Department investigations.

During the course of all three proactive investigations for CY 2012, CID MCAGCC focused its law enforcement resources towards narcotics interdiction operations. The foremost special operation had a multi-tiered approach and targeted synthetic drugs, primarily “Spice” and “Bath Salts”. The first tier entailed identifying the primary source of synthetic drugs being introduced aboard the installation and controlling those venues through mutual cooperation with the Armed Forces Disciplinary Control Board in establishing off limits areas. The second tier focused on surveillance of designated off limit establishments; identification of active duty service members violating off limit regulations; and utilization of Minor Offense Reports and criminal investigations in reporting out violations with emphasis on use, possession, and distribution of synthetic drugs. The third tier incorporated using local media and public awareness as a deterrent, by publishing law enforcement advisories relative to CID's special enforcement activity. Consequently, approximately 500 man hours were expended, 6 criminal investigations initiated, 11 subjects apprehended, and 31 MORs issued during a 90 day operation.

CID MCAGCC Twentynine Palms, CA, further initiated sting operations targeting active duty service members selling military only property through social media and online websites. During the course of these investigations, CID Agents, acting in a shallow undercover capacity, would screen the aforementioned websites, initiate contact with possible suspects, establish reasonable suspicion, set up a buy/bust operation, apprehend the suspects, and recover all property involved. To date, approximately 350 man hours have been expended, 5 criminal investigations initiated, 8 subjects apprehended, and \$27,100.00 worth of property recovered.

Cherry Point Fire & Emergency Services Saves Marine

by Mr. Chris Shimer, MCICOM

On September 26, 2012, Cherry Point Fire & Emergency Services received a call for an unresponsive subject in a vehicle that had left the roadway. While en route, responding units were advised that PMO officers were on the scene and CPR was being performed by bystanders. Units arrived to find a 30 year old male in cardiac arrest. The patient was defibrillated once and after another cycle of CPR, regained a pulse. Advanced life support was established and the patient was transported to a local hospital with stable vital signs. The patient was subsequently released from the hospital and was expected to make a full recovery.

It was later discovered that the patient was an active duty Marine who had just finished physical training. He was driving away from the parking area of the gym when the event occurred, causing the vehicle to travel across several lanes of traffic and down an embankment, coming to rest after striking a tree.

Personnel who were responsible for the successful resuscitation of the patient were: Assistant Chief Nicholas Salter, Firefighter Paramedics Benjamin Leither and Michael Spencer, and Firefighters Clayton Turner and Raymond Bane. This incident was submitted for a Life Save Award, which will be awarded by MCICOM.

Congratulations to all for a job well done.

Emergency Management Command and Control Update

by Ms. Jennifer Boughton, HQMC, PP&O (PS)

Emergency Management Command and Coordination (EMC2) progress continues. Previous newsletters introduced several initiatives underway. As an update we are pleased to announce the following:

The EMC2 Concept of Operations (CONOPS) will be published in the near future. This is a scenario-based operational concept for the fielding and use of EMC2. This CONOPS supports acquisition efforts for Consolidated Emergency Response System (CERS), Enterprise Land Mobile Radio (E-LMR Slice) and Base Telecommunications Infrastructure (BTI) and frames how the Marine Corps intends to receive, manage and process emergency calls for service. Look for the approved CONOPS on SharePoint.

The CERS Job Task Analysis (JTA), approved by M&RA (MPC 40 and MPC 10) and the union, is currently underway. The voluntary JTA survey, conducted by contractors for DC PP&O, sought to assess the current state of tasks and determine the time and importance of those tasks in relation to new technology. All labor types were asked to complete the survey to assist in determining what tasks should be conducted in the Dispatch Centers. One use of the data is to standardize Position Descriptions (PDs) and ensure the correct technology is being procured through EMC2. PD standardization will also be done with guidance and support from M&RA and will meet all labor relation obligations. Thank you to those who completed the survey. Your support in this effort is greatly appreciated!

Policy updates are under development. With the publication of the EMC2 CONOPS, deficiencies throughout various policies were identified. Currently, we are working to conduct literature searches across applicable policies and develop recommendations for changes or updates to existing policy. Additionally, as the Installation Emergency Management Marine Corps Order matures, an enclosure specific to Dispatch Operations will be developed.

Acquisition efforts continue. The Enhanced 911 (E911) Contract was awarded to Motorola, who partnered with AMCOM to field E911 equipment and dispatch workstations (as well as other capabilities) to installations. The CERS Performance Work Statement (PWS) was released in FedBizOps for vendors to submit proposals. The CERS PWS addresses Computer Aided Dispatch (CAD), Records Management equipment, and all other capabilities outlined in the CERS requirements documentation.

Separately, the E-LMR program is providing multi-band mobile and hand held radios to all first responders and their vehicles to enable mutual aid communications and enhance responder position/location data and increase the ability to share information with the CAD.

Beyond these two programs, local efforts are underway to support addressing and telephone dialing/switching/routing to increase call processing capability and determine the location of emergencies resulting in more timely responses to calls for service.

Training standards are published and implementation is proceeding. In August 2012, the CERS Training Strategy was approved and published. This Training Strategy was developed to meet the SECDEF mandate ensuring the Services had "trained dispatchers." Using the COI career roadmap, Core, Core-Plus and sustainment training was identified to create an institutional training program for the installations. Installations will still be required to meet the state and local training requirements outlined in the Strategy. Look for additional institutional training courses to be developed in the near future to support local and Marine Corps SOP training. FY13 funds will be made available to attain baseline training from PowerPhone. The course is the on-line Public Safety Dispatcher (PSD) module which consists of seven courses covering Emergency Medical Dispatching, Law Enforcement Dispatching and Fire Dispatching protocols. These courses are supported by on-line live practicum and tests and once the training is successfully completed, a two-year certification is obtained. GS emergency dispatchers should have received correspondence from Ms. Carolyn Kincaid (BAH support contractor) with instructions on course enrollment and payment by HQMC. As a reminder, all courses must be completed NO LATER THAN 15 SEPTEMBER 2013. Individuals and their supervisors have received detailed information to complete these training requirements.

PP&O (PS) points of contact are Mr. Paul Ljuba or Ms. Jennifer Boughton. MCICOM point of contact is Mr. Bart Soucy. Personnel who desire to view various acquisition and programmatic documentation can request MCSC Sharepoint access through Ms. Boughton. Limited documentation is available at the PSM Sharepoint site <https://ehqmc.usmc.mil/org/ppo/PS/PSM/> under the Mission Assurance OAG document library.

MCB Quantico Police Officers Recognized

by Mr. Joseph P. Riley, Deputy Police Chief, MCB Quantico



Col. Barry Neulen, commanding officer of Security Battalion aboard Marine Corps Base Quantico, stands with Michael Rivera and Bradley Montoya, civilian police officers with the Provost Marshal's Office, and Maj. Joseph Riley, chief of police for Security Battalion, at the Prince William County Valor Awards on April 24, in Gainesville.

Photo by Ameesha Felton

On 24 April 2013, the Prince William County Chamber of Commerce recognized two civilian Police Officers from Marine Corps Base Quantico, VA.

Officer Bradley Montoya was awarded the Prince William County Valor Award for Lifesaving. His citation reads:

Demonstrating a command of lifesaving techniques and poise under pressure, Marine Corps Civilian Police Officer Bradley Montoya rescued a man found unconscious and unresponsive. While on patrol, Officer Montoya was dispatched to investigate a report of a person passed out on a running trail. A witness directed him to the victim, who was not breathing. The officer immediately began chest compressions. Meanwhile, he calmly instructed the witness in rescue breathing techniques to accompany the compressions. Through these efforts, the victim began to breathe on his own. Emergency Medical Service personnel arrived shortly after, assuming responsibility for the victim. Officer Montoya accompanied the ambulance to the hospital to transfer the victim's belongings and alert the hospital of the CPR measures he had conducted. For having the presence of mind to instruct a witness to assist in lifesaving care in an emergency situation, saving the life of a man found unconscious and not breathing, Marine Corps Civilian Police Officer Bradley K. Montoya receives the lifesaving award.

Officer Michael Rivera was awarded the Prince William County Valor Award - Bronze Medal. His citation reads:

Marine Corps Civilian Police Officer Michael Rivera demonstrated that there is no such thing as "off-duty" for public safety professionals, risking his own life to save a crash victim from a burning vehicle. While at a stoplight on his way home from work, Officer Rivera witnessed an SUV crash into a pickup truck at a high rate of speed. The collision pushed the truck across the road and caused the SUV to burst into flames. Without hesitation, Rivera sprang into action. He rushed to the SUV and began working to free the driver, an elderly woman. Despite the growing flames and mangled door, he pulled her to safety. An off-duty nurse on the scene began delivering medical care. Officer Rivera then started to make his way around the burning car to check on the driver of the truck. He left only after seeing that the fire department had arrived and was tending to the second victim. Three weeks later, Officer Rivera has the chance to meet the woman he saved, and learned that the accident was a blessing in disguise for her. While hospitalized, the doctors discovered she had pancreatic cancer, and were able to begin treatment at an early stage. For putting himself in harm's way to save a stranger from a burning vehicle while off-duty, Marine Corps Civilian Police Officer Michael Rivera receives the Bronze Medal for Valor.

Congratulations to both Officers.

“HANDSHAKECON”
A Tool in the Emergency Manger’s Tool Box
by Mr. Pat Wolcott, MCLB Barstow

As those of you that work in the Installation Emergency management business know, coordination is a large part of our daily activity. We as Installation Emergency Managers (IEMs) develop relationships with lots of people. These people represent organizations and resources that come to together in a disaster to resolve common problems to all. We work with them on the front line in support of the Defense Support of Civilian Authorities mission.

One of these relationships I have developed is with a tenant – the Defense Logistics Agency (DLA). With nothing more than a hand shake between us, I receive updated emails of what the Barstow DLA Center holds within their warehouse system. Once a month, I receive an email that provides a listing of over 1 million stock items. Some of these items in storage are: tents, sleeping bags, cold-weather clothing or 35 KW generators to name just a few. Each time a disaster occurs, I pull the last report and review the list and advise Regional IEMs of what possible disaster response stocks are sitting in the MCLB Barstow DLA warehouse.

Resource response times are critical, and continue to be the number one complaint of those affected by a disaster. We may never meet the expectation of those affected, but by using those developed networks of personal relationships, we can minimize log jams.

Responding to Meeting Troublemakers
by David Peoples

Meetings can be challenging to facilitate. We’ve all been to meetings where one participant dominated and sidetracked the agenda. In David Peoples book, Presentation Plus, the author suggests several methods and powerful phrases to keep control of the meeting.

Issue	Options for What to Do and/or Say
<ul style="list-style-type: none"> ● History of negative responses to new ideas 	<ul style="list-style-type: none"> ● Meet in advance with the person. Tell them what you will be presenting. Ask for his/her support. ● Stay in control. Start the meeting with: “For the next 10 minutes I will be presenting a new concept. I would ask that everyone have an open mind and hold comments and questions until I am done.”
<ul style="list-style-type: none"> ● Hostile comment/question directed at you 	<ul style="list-style-type: none"> ● Do not repeat the hostile words. Instead, rephrase the comment/question. “If what you would like to know is __, my answer is __. ● Ask for a solution. “If you feel that way about the situation, then what do you think should be done to correct it?”
<ul style="list-style-type: none"> ● Sidetracking the meeting agenda 	<ul style="list-style-type: none"> ● Stay on track with a posted agenda. Point to the items and use the agenda throughout the meeting. ● Say, “That’s a good questions, but in the short time we have I need to stick to the subject of _____.” ● Post a Parking Lot and write the question on it for another meeting. ● Table it and discuss it one-on-one. Say, “Why don’t we discuss it in more detail after this meeting?”
<ul style="list-style-type: none"> ● Dominator of the discussion 	<ul style="list-style-type: none"> ● If the person is going on and on-interrupt and say “What would you say are your three main points?” ● Make eye contact and say, “I appreciate your comments, but we would like to hear from other people.” Then, look away from them and direct your eye contact to others in the room. ● Ask without looking at the dominator - “What are other perspectives on the topic?”

Remember to stay cool. Be positive. Set ground rules at the beginning of the meeting. Post and use them for future meetings. And, know that not every negative comment is directed at you. Some people like playing devil’s advocate. They might just bring up a valid point that helps the discussion.

CALENDAR OF UPCOMING EVENTS

CY 13 Mission Assurance Assessment Schedule

12—17 May: MCAS Cherry Point

14—19 July: MCAS Yuma

18—23 Aug: MCRD San Diego

29 Sept—4 Oct: MCB Hawaii

27 Oct—8 Nov: MCB Camp Butler

POCs:

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Message Board

This section is designed to list messages of interest to the S/ES COI. All messages can be found on the S/ES SharePoint site at: <https://ehqmc.usmc.mil/org/ppo/PS/SES-COI/default.aspx>.

If you don't have an ehqmc account, you can establish one by contacting Mr. Billy Goard, the site's administrator, at billy.goard.ctr@usmc.mil.

Important Messages

ALMAR 136/13 – Personnel Security Investigation Submission Reduction Requirements

MARADMIN 051/13 – Installation Perimeter Physical Access Control Systems

MARADMIN 136/13 – Personnel Security Investigation Submission Requirements

MARADMIN 183/13 – CY12 Kallstrom and Security/Emergency Services Civilian Award
Results

MARADMIN 208-13 - USMC Rapid Threat Dissemination and Real Time Threat Sharing VIA
C4I Suite Registration, Training and Use Policy

CMC 301915Z Nov 12 – Mission Assurance Operational Advisory Group 01-13 After Action
Message

CMC 241508Z Jan 13 – Enterprise Eagle Eyes Website Launch ISO Community Suspicious
Activity Reporting

CMC 142011Z Feb 13 – Marine Corps Mission Assurance Assessment Program FY14
Schedule

CMC 281229Z Mar 13 – Cancellation of the 2013 USMC Senior Leaders Security Conference

CMC 091959Z Apr 13 – Marine Corps Dispatch Operations Training

CMC 221510Z Apr 13 - Implementation of Marine Corps HHQ Mission Assurance
Assessment Program Review Benchmarks

CMC 191829Z Apr 13 - ACA Corrections Specialist Best of the Best Award CY 2012

SSO Navy 201854Z Feb 13 – DoD CAF Transition Update and Transfer in Status
Requirements for SCI Cleared Personnel

USD(I) Memo dtd 20 Mar 13 – Potential Impact of Furloughs on Security Clearances

