## Creating a DCO Jabber Chat

- First you have to create a DCO (Defense Connect Online) account by accessing this website: <u>https://www.dco.dod.mil/public/dsp/dco\_login.cfm?banner=true</u> or going to Google and typing in DCO Connect.
- On the left hand side of the page click **Register** and this will prompt you to put your **CAC Pin Number** in and then will allow you to create an account.
- Once you create an account it will provide you with a User Name and you will be able to create a Password.
- Then it will ask you to Login in with you new User Name and Password or your CAC Pin Number.

DCO Login - Microsoft Internet Explore	r provided by NMCI		
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Address 🚳 https://www.dco.dod.mil/public/dsp/dco	o_login.cfm?banner=true		So Links 🎽
	UNCLASSIFIE	D	^
			<u>Contact Support   Help   FAQs</u>
Register	New DoD Intermediate Certificate Required		DCO Search
Register for a DCO Account. You will be required to have your CAC and provide a valid pin to register. Register Java 1.8 is required to register Reset Password	Defense Connect Online (DCO) has migrated to the new COOP architectur have the DoD Intermediate Certificate DoD CA-21 installed on their system their internet Explorer by following these instructions. <u>Click here</u> . If you nee from <u>Here</u> or you can login to the DCO Portal and download from the Dowr instructions on how to load the certificates you can <u>click here</u> please note s to install the certificates. The certificate requirement is also outlined in CTC	re. With this migration, users are required to is. Users can verify the certificate is installed in in to install the certificate, you can download nloads and Plugins' page. If you need some systems will require administrative rights 0 10-005 available on the <u>JTFGNO Web Site</u>	DCO Content Search: GO Special Announcements 03May10 - 3-7 May 10 -DISA Customer Conference PEO-GES Track Sessions
Usernames are in the first.last name format. Enter Username	Login Login using one of the following methods		Due to extreme weather conditions in the Nashville, TN area, the Defense Information Syst > <u>More</u> 01Apr10 - LIVE REMOTE DCO TRAINING DCO will offer two live remote training iterations for the month of April and May. Additio > <u>More</u>
SUBMIT Getting Started	Username: Password:	If you forgot your password or are having trouble logging in, contact the help desk at: Email <u>NCES@csd.disa.mil</u>	The DCO 144K CAC log-in issue has been addressed. All 144K CAC holders should now be able > More
User Manuals On-Demand Training Live Training User Resources	CAC Pin: PIN required. 3 tries remaining	DSN         312-850-3136           Commercial         614-692-3136           Toll Free         1-800-447-2457	Recent Announcements         25Mar 10 - NEW DCO CTO 10-005         A new Communication Task Order has been         issued for Defense Connect Online. The CTO can         be > More
EUCO Enterprise Services Designation FAQs Self Service Password Reset Tact Moding Connactivity	If you can't see the Java Login Applet, <u>click here</u> .		24Mar 10 - Information Special Outage Report     A new Communication Task Order, Information     Special Outage Report has been issued for Def     More     Def     Def

\* Once you are on your home page look at the left hand side under **Instant Messaging**.

Click on Download XMPP Desktop Client.

🗿 My DCO - Microsoft Internet Explorer provided by NMCI				
File Edit View Favorites Tools Help				
🌀 Back 🔹 🐑 💌 😰 🏠 🔎	😮 Back - 🐑 - 🖹 📓 🏠 🔎 Search 👷 Favorites 🍘 🔗 - 🌺 🔟 - 🛄 🎇			
Address 🕘 https://www.dco.dod.mil/private/dsp	)/my_dco.cfm	So Links 🎽		
	UNCLASSIFIED	·		
DCO A DEFENSE CONNECT ONLINE		Logout   Contact Support   Help   FAQs		
My DCO	New DoD Intermediate Certificate Required	DCO Search		
Home Home My Meetings My Account Sponsor Account Web Conferencing Create a New Meeting My Meetings My Recordings My Content My Templates Public Meetings Public Meetings Active Public Meetings Instant Messaging Open XMPP Web Client Download XMPP Desktop Client Cetting Started User Manuals On-Demand Training Live Training	Defense Connect Online (DCO) has migrated to the new COOP architecture. With this migration, users are required to have the DoD Intermediate Certificate DoD CA-21 installed on their systems. Users can verify the certificate is installed in their internet Explorer by following these instructions. <u>Click here</u> , if you need to install the certificate is installed in their nemet Explorer by following these instructions. <u>Click here</u> , if you need to install the certificates, you can download from the Downloads and Plugins' page. If you need instructions on how to load the certificate syou can <u>lick here</u> please note some systems will require administrative rights to install the certificates. The certificate requirement is also outlined in CTO 10-005 available on the <u>uTEGNO Web Site</u> MY DCO         You have no meetings. <u>Wy Account</u> <u>View My Profile</u> <u>Password Management</u>	Content Search: GO User Search: First Last GO Meeting Recording Search: GO Special Announcements 03May10 - 3-7 May 10 -DISA Customer Conference PEO-GES Track Sessions Due to extreme weather conditions in the Nashville, TN area, the Defines Information Syst > More 01Apr10 - LUKE TEMOTE DCO TRAINING DCO will offer two live remote training iterations for the month of April and May Addito > More 08Feb10 - 114K CAC Condor The DCO 144K CAC Condor issue has been addressed. All 144K CAC holders should now be able > More 25Mar10 - NEW DCO CTO 10-005 A new Communication Task Order has been		

Scroll all the way down to the bottom of the page and look under Instant Messaging and click DCO XMPP Desktop Client v 5.4 V3.

Downloads and Plugins - Microsoft Int	ternet Explorer provided by NMCI				
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Address 🕘 https://www.dco.dod.mil/private/dsp	Agdress 🗃 https://www.dco.dod.ml/private/dsp/plugins.cfm				
Active Public Meetings Instant Messaging Open XMPP Web Client Download XMPP Desktop Client	Adobe Flash Plaver - Firefox Browser - MS Windows Adobe® Flash® Player software is a cross-platform browser plug-in that delivers breakthrough web experiences and is installed on more than 98% of Internet- connected desktops. Adobe Flash Plaver 10 for IE on MS Windows Adobe® Flash® Player software is a cross-platform browser plug-in that delivers	31Oct08 31Oct08	OfApr10 - LIVE REMOTE DCO TRAINING     DCO will offer two live remote training iterations for     the month of April and May. Additio \$ More     00Feb10 - 144K CAC Cards     The DCO 144K CAC log-in issue has been     addressed. All 144K CAC holders should now be		
Getting Started User Manuals On-Demand Training Live Training	breaktinbugh web experiences and is installed on more than 35% of internet- connected desktops. <u>Adobe Flash Plaver 10 for MAC - Intel Based</u> Adobe@ Flash@ Player software is a cross-platform browser plug-in that delivers breakthrough web experiences and is installed on more than 98% of Internet- connected decktops.	31 Oct08	able > <u>More</u> Recent Announcements  25/Mar 10 - NEW DCO CTO 10-005  A new Communication Task Order has been issued		
User Resources Sponsored Account User Guide DOD Enterprise Services Designation FAQs	DCO Connect 6 Add-in for MAC           Acrobat Connect Add-in allows meeting presenters and hosts to share their screen, control other users' screens, and upload their files to meetings.           DCO Connect System Requirements           DCO Connect System Requirements	09Feb09	for Defense Connect Online. The CTO can be More 24Mar10 - Information Special Outage Report A new Communication Task Order, Information Special Outage Report has been issued for Def More		
Self Service Password Reset Downloads and Plugins <u>Community Forum</u> Test Meeting Connectivity	DEO Connect system Requirements DEO CA-18 Intermediate Certificate DEO CA-18 Intermediate Certificate DEO Connect Add In 7.5 Add-In for Windows Adobe Connect 7.5 Add-In This add-In will be needed when DCO is upgraded to	11Aug09 20Nov09	Moze     As part of DCO Meeting Room Maintenance     As part of DCO meeting maintenance plan, Host     should ensure that Connect Meeting Rooms are     Moze		
DoD Certificates Download DCO Chat Nickname Fix DCO Articles/Press	Adobe Connect 7. An announcement will be made with the upgrade date. <u>DCC Connect Add in 7.5 for MAC</u> Adobe Connect 7.5 Add-in. This add-in will be needed when DCO is upgraded to Adobe Connect 7. An announcement will be made with the upgrade date.	20Nov09	View All Announcements		
	DOD CA-21 Intermediate Certificate DOD CA-21 Intermediate Certificate Instant Messaging	16Feb10			
	DC0 XMPP Desktop Client 5.4 V3 DC0 XMPP Desktop Client 5.4 V3	20Nov09			
Done			Sector Action Se		

Continue with the download by clicking Run.

File Download - Security Warning			
Do you want to run or save this file?			
	Name: DCO_XMPP_Desktop_Client_5.4_v3_NIPR_setup.exe Type: Application, 6.23 MB From: www.dco.dod.mil		
	<u>R</u> un <u>S</u> ave Cancel		
•	While files from the Internet can be useful, this file type can potentially harm your computer. If you do not trust the source, do not run or save this software. <u>What's the risk?</u>		

Then Open it will take about 30 seconds.

8% of DCO_XMPP_Desktop_Client_5.4_v3_N 🔳 🗖 🔀			
<b>S</b>			
Opening: ient_5.4_v3_NIPR_setup.exe from www.dco.dod.mil			
Estimated time left 14 sec (440 KB of 6.23 MB copied) Download to: Temporary Folder Transfer rate: 400 KB/Sec			
Close this dialog box when download completes			
Open Open <u>F</u> older Cancel			

Then allow another 30 second for another box to pop up and click **Run**.

Internet Explorer - Security Warning				
Do you want to run this software?				
	<ul> <li>Name: DCO_XMPP_Desktop_Client_5.4_v3_NIPR_setup.exe</li> <li>Publisher: Defense Information Systems Agency</li> </ul>			
💙 Mo	re options			
١	While files from the Internet can be useful, this file type can potentially harm your computer. Only run software from publishers you trust. <u>What's the risk?</u>			

\* Another box will appear and click **I Agree.** 

	DCO XMPP Desktop Client 5.4 v3 NIPR Setup		
 v	<b>License Agreement</b> Please review the license terms before installing DCO XMPP Desktop Client 5.4 v3 NIPR.		
	DCO XMPP Desktop Client is licensed by Jabber, Inc. Press Page Down to see the rest of the agreement.		
	JABBER, INC. END USER LICENSE AGREEMENT		
	For JABBER(tm) MomentIM(tm) Software		
	By using all or any portion of this software, you accept all the terms and conditions of this End User License Agreement (this "License Agreement"). If you do not agree, do not use this software.		
	1. Software License. Jabber grants to you a non-exclusive, non-transferable, royalty- free, term license to download, access, install and use the Client Software. The "Client Software" includes the software programs and documentation with which this Agreement 👽		
If you accept the terms of the agreement, click I Agree to continue. You must accept the agreement to install DCO XMPP Desktop Client 5.4 v3 NIPR.			
Nullsoft Install System v2.45			
	I <u>Ag</u> ree Cancel		

## Then Click Next.

🕴 DCO XMPP Desktop Client 5.4 v3 NIPR Setup			
Choose Components Choose which features of DCO XMPP Desktop Client 5.4 v3 NIPR you want to install.			
Check the components you want to install and uncheck the components you don't want to install. Click Next to continue.			
Select components to install:	DCO XMPP Desktop C Extra Shortcuts		
Space required: 19.6MB			
Nullsoft Install System v2,45 —	< <u>B</u> ack <u>N</u> ext > Cancel		
Click Next again			

## Click Next again.

🕴 DCO XMPP Desktop Client 5.4 v3 NIPR Setup			
	<b>Choose Install Location</b> Choose the folder in which to install DCO XMPP Desktop Client 5.4 v3 NIPR.		
Setup will install DCO XMPP different folder, click Brows	Desktop Client 5.4 v3 NIPR in the following folder. To install in a e and select another folder. Click Next to continue.		
Destination Folder	XMPP Desktop Client Browse		
Space required: 19.6MB Space available: 46.5GB			
Nullsoft Install System v2.45 –	< <u>B</u> ack <u>N</u> ext > Cancel		

## Then click Install.

🕴 DCO XMPP Desktop Client 5.4 v3 NIPR Setup			
	<b>Choose Start Menu Folder</b> Choose a Start Menu folder for the DCO XMPP Desktop Client 5.4 v3 NIPR shortcuts.		
Select the Start Menu folde can also enter a name to cr	er in which you would like to create the program's shortcuts. You reate a new folder.		
Access Manager Accessories ActivIdentity Administrative Tools Adobe Systems, Inc Boldon James Boldon James Directory Diskeeper Corporation FortiClient Gradkell Systems, Inc GuardianEdge			
Do not create shortcuts Nullsoft Install System v2,45 -			

It will start to install and look like this...

🕇 DCO XMPP Desktop Client 5.4 v3 NIPR Setup			
	<b>Installing</b> Please wait while DCO XMPP Desktop Client 5.4 v3 NIPR is being installed.		
Execute: "C:\Program Files	\DCO XMPP Desktop Client\DCO XMPP Desktop Client" /regserver		
Nullsoft Install System v2,45 -	< <u>B</u> ack <u>N</u> ext > Cancel		

**\*** In the middle of the Installation it will pause and an error box will appear **DO NOT Click OK**.



\* Click **Ctrl Alt Delete** and click **Task Manager** then under the tabs up top click **Processes**.

🗏 Windows Task Manager	
Eile Options View Help	
Applications Processes Performance Networking	
Image Name	User Nar 🔼
BANTMonitorSvc.exe	SYSTEM
ccApp.exe	breanna.r
ccEvtMgr.exe	SYSTEM
ccSetMgr.exe	SYSTEM
CineTray.exe	breanna.r
ClientPerformanceMonitor.exe	SYSTEM
ClientPerformanceMonitor.exe	breanna.r
CPRLoader.exs	SYSTEM
CSrss.exe	SYSTEM broopport
DCO XMPP Desktop Client 5.4 v3 NIDD setup[1] eve	breanna.r
DefWatch eve	SYSTEM
DkService.exe	SYSTEM
dsNcService.exe	SYSTEM
DVService.exe	SYSTEM
EAFRCliADSIComm.exe	SYSTEM
EAFRCliManager.exe	SYSTEM 🥫
EAED Clifford ava	brooppo +
	2
Show processes from all users	nd Process
Processes: 91 CDITIsane: 8% Commit Charge: 9	22M / 1653M
Frocesses, 91 CPO usage; or% Commit Charge; 9	22M ( 1000M .;

**\*** Then under the Colum **Image Name** click once to organize the processes in alphabetical order.

Scroll Down to DCO XMPP Desktop Client.exe Image Name, there will be 2 running, click only the first one and hit End Process.

📕 Windov	vs Task Manager		
<u>File O</u> ption	s <u>V</u> iew <u>H</u> elp		
Application	Processes Performance Networking		
Image	Name	User Narr 🔼	
BANTM	onitorSvc.exe	SYSTEM	
ccApp.	xe	breanna.r	
ccEvtM	jr.exe	SYSTEM	
ccSetM CipeTri	jr.exe	SYSTEM	
ClientP	y.exe erformanceMonitor exe	SVSTEM	
ClientP	erformanceMonitor.exe	breanna.r	
CPRLoa	der.exs	SYSTEM	
csrss.e	csrss.exe SYSTEM		
DCO XI	IPP Desktop Client.exe	breannau	
DCO_X	<pre>MPP_Desktop_Client_5.4_v3_NIPR_setup[1].exe</pre>	breanna.r	
DefWa	ch.exe	SYSTEM	
DKServ	DKService.exe SYSTEM		
DVServ	DVService.exe SYSTEM		
EAFRC	EAERCliADSIComm.exe SVSTEM		
EAFRCliManager.exe SYS		SYSTEM	
EACD/	EAED Cliffort ava		
<u>S</u> how	processes from all users	nd Process	
Processes: 9	CPU Usage: 0% Commit Charge: 9	29M / 1653M	

It will ask you Yes or No and you will click Yes.



It will continue to give you two more error messages; click OK.



It will continue to download.

🕇 DCO XMPP Desktop Client 5.4 v3 NIPR Setup	
DCOOP         Installing           VERSION 5.4 v3         CHAT           Installing         Please wait while DCO XMPP Desktop Client 5.4 v3 NIPR is being installed.	
Registering: C:\Program Files\DCO XMPP Desktop Client\plugins\QuickConference.dll	
Show details	
Nullsoft Install System v2,45	
< <u>Back</u> <u>N</u> ext > Cancel	

When the Installation is complete click Next.

🕴 DCO XMPP Desktop Client 5.4 v3 NIPR Setup	
	Installation Complete Setup was completed successfully.
Completed	
Show <u>d</u> etails	
Nullsoft Install System v2,45 -	
	< <u>B</u> ack <u>Next</u> Cancel

Then click Finish, make sure the Run DCO XMPP Desktop Client 5.4 v3 NIPR is checked.

🕴 DCO XMPP Desktop Client 5.4 v3 NIPR Setup	
NSIS	Completing the DCO XMPP Desktop Client 5.4 v3 NIPR Setup Wizard DCO XMPP Desktop Client 5.4 v3 NIPR has been installed on your computer. Click Finish to close this wizard.
	< <u>B</u> ack <b>Einish</b> Cancel

Then allow a few seconds for your **Default Profile** to Show up.
Type in your **DCO Connect User Name** (Usually first.last) in the prompt box, click **OK**.

🕴 New Profile 📃 🗖 🔀	
Enter Profile Name	
Untitled Profile	
OK Cancel	

Then type in your DCO Connect User Name and Password, click OK.

Untitled Profile De	tails 🛛 🔀
	Username:
Account Details	Server:
<i>.</i>	chat.dco.dod.mil
Connection	
	Save pass <u>w</u> ord
	Rename this profile
	OK Cancel

Click Create a New Profile at the Bottom.



**\*** It will prompt you to re-type your **User Name** and **Password**, Click **OK**.

Untitled Profile De	tails 🛛 🗙
Untitled Profile De	tails
	Rename this profile

Lastly click on you **User Name** with the lightening bolt and it will start up.